

AGENDA AT A GLANCE

TimezoneC ET	Day 1 - 23 Nov	Day 2 - 24 Nov	Day 3 - 25 Nov	Day 4 - 26 Nov
09:00	BIG INDUSTRY ISSUES: Unpacking the Crisis, Seafarers <i>are</i> essential workers, Planning a Course of Action and the Roadmap to Recovery, Crew Changes, Seafarer Rights	BIG INDUSTRY ISSUES: Market Outlook, An Update from The Philippines, Flag State Forum on Crew Supply,	BIG INDUSTRY ISSUES: A Lesson in Agility - Building resilience in your oragnisation and people, The Value of Innovation Particularly in Troubled Waters, Seafarers Reflect on the Future of their Industry, Their Hopes and Fears	BIG INDUSTRY ISSUES: Spotlight On Inclusion: Checking biases, discrimination & trust, An Evolution of Human Rights in the Shipping Industry, Piracy, Crisis Response and Prevention, Risk Management Forum
10:45			Coffee	
11:00			Coffee	
11:15	Coffee	RECRUITMENT AND RETENTION: Identifying the vulnerabilities in the system, A critical look at the onshore infrastructure and the support system for on-board leaders, Leveraging big data, Handling personal data and cybersecurity	SAFETY AT SEA & TRAINING (MET): Ship simulator training and the link between Human Error and tacit knowledge, Digitalization within Maritime Training , The power of problem-based learning in developing critical thinking skills, Improving safety performance using dialogue, Back to basics - the human element	Coffee
11:30	BIG INDUSTRY ISSUES: Leading With Empathy, Redefining Sustainability, Cruise Industry Review & Forecast for 2021			CADET TASK FORCE and CREWCONNECT GLOBAL AWARDS: Diversity and Inclusion, Innovation and Adoption of Technology, Welfare and Corporate Social Responsibility, Safety at Sea Award, Seafarer of the Year, Rising Star, Crew Manager of the Year
13:00	Lunch			
13:15	Lunch	Lunch	Lunch	BIG INDUSTRY ISSUES - Wrap Up: The <i>What If</i> Forum
13:30				
14:00				
14:15	CRUISECONNECT: Navigating the Crisis, Industry Forum: Regaining Customer Trust, Crew Managers Forum: Sharing experience and best practices - mapping out "the new normal"	DIGITAL TRANSFORMATION AND OPERATIONS: Training - Delivery, Assessment, Building Trust, Fleet & Business Management, Remote Operations & Ship Inspections	MENTAL HEALTH AND WELLBEING: Emotional first aid on board, Access to Healthcare On Board: What is missing?, Are We Better Prepared For Prevention?, Opening and Broadening the Mental Health Conversation	Close of Conference
14:30				
15:00				
16:15	Close Day 1	Close Day 2	Close Day 3	
16:45	Virtual Drinks	Virtual Drinks	Close Day 3	