

SESSIONS

CREWCONNECT GLOBAL CONFERENCE DAY 1 | A TIME
FOR REFLECTION - 23/11/2021

CrewConnect Global Conference & Exhibition |
CrewConnect Global Awards

23 - 24 November 2021

Amsterdam

Also available online via live streaming and on-demand

Registration and Coffee

08:00 - 09:00

Chairman's Welcome & Introduction

09:00 - 09:10

Big Industry Issues - All Delegates

Participants

John Adams - Managing Director /Chairman / Vice-Chair, V.Ships UK Limited/ Bahamas Shipowners' Association / International Chamber of Shipping

Indispensable but Invisibilized and Immobilized: How the Shipping Industry Can Address the Human Element in the New Normal

09:10 - 09:25

Big Industry Issues - All Delegates

The crew change crisis during the COVID-19 global pandemic has been a wake-up call for shipping businesses about the essential role of seafarers. Building on a decade of empirical research at the ports of Hong Kong and New York, including ship visits, interviews, surveys, and archival studies, I will begin by discussing how shipping developments in the modern era such as containerization, port securitization, and international legislation have been inadvertently involved in producing the sea-blindness of societies and the invisibility and immobility of seafarers. I then reflect on the rationale underlying seafarers' common needs such as shipboard internet access and humane design of port infrastructure. I conclude by making suggestions on building and strengthening industrial partnerships, including coalition with the unlikely stakeholder of maritime ministries to adopt a holistic approach of care for "the human element," raise social awareness, and enlist seafarers in the latest developments of decarbonization and digitalization.

Participants

Liang Wu - PhD Candidate, SSRC, and Wenner-Gren Doctoral Researcher | CES and Ralph Bunche Dissertation Fellow Waterfront Scholar, Anthropology Department The Graduate Center of the City University of New York NSF/ Waterfront Alliance

A VIEW FROM THE BRIDGE| The Essential Update from The Philippines

09:25 - 09:40

Big Industry Issues - All Delegates

Industry Leadership Panel: Live from the Philippines

09:40 - 10:30

Big Industry Issues - All Delegates

In this session we go, if only virtually, to our colleagues in Asia to discuss:

- seafarer and crew managers' mental health
- a plan for the next 99 year event
- the future of private-public partnerships

Participants

Moderator: Gerardo Borromeo - CEO | Vice President | Vice Chair, PTC Group | Philippines Shipowners Association | ICS

Industry Leadership Panel: End of Year Assessment, Vaccination Schedule and What to Lookout for in 2022

10:30 - 11:30

Big Industry Issues - All Delegates

Last year, we were meeting online for the very first time, due to constraints we naively thought would not be as severe or last as long. We were trying to make sense of a true humanitarian crisis and closing the year of uncertainty with the hope of the vaccine and a return to normality.

This year, we are in Amsterdam, not Manila which already speaks volumes and we have brought back our Leadership panel to give their thoughts on:

- fallout from COVID on business and Operations
- vaccination roll out, safety protocols and cost
- priorities for 2022
- audience Q&A

Participants

Moderator: John Adams - Managing Director /Chairman / Vice-Chair, V.Ships UK Limited/ Bahamas Shipowners' Association / International Chamber of Shipping

Stephen Cotton - General Secretary, International Transport Workers' Federation (ITF)

Guy Platten - Secretary General, International Chamber of Shipping

Andreas Nordseth - Director General, Danish Maritime Authority

Mark O'Neil - President, Columbia Shipmanagement / Intermanager

Capt. Ahmed Belal - Chairman, IMEC

Coffee and Networking Break

11:30 - 12:15

Effective Crew Mobilisations

12:15 - 12:40

Recruitment & Retention

Participants

Senior Representative - , ATP Marine & Energy

Post-Pandemic Crew Management and the MLC: A procedural review

12:40 - 12:55

Recruitment & Retention

Participants

Natalie Shaw - Director Employment Affairs , International Chamber of Shipping

International Labor Litigation Between Crew Members and Owners

12:55 - 13:10

Recruitment & Retention

Participants

Beatrice Favarel - Partner, Favarel & Associates

Why Shipmanagement During COVID is an Equation of Cost Management And How To Try to Solve It

13:10 - 14:00

Recruitment & Retention

According to our research, right at the top of everyone's list this year is cost management and the delicate balance between profits and people. So, it's worth taking a look at some ideas and strategies that might be employed to reduce costs, whilst not having a negative impact on seafarers and the crewing department, including a balanced approach to work – flexible work from home.

Participants

Moderator: Torbjørn Eide - Vice President, Klaveness Ship Management AS

Praveen Shukla - Crewing Director, Wallem Group

Henrik Jensen - Founder and Managing Director, Danica Maritime

Aashish Puri - Global Director of Strategic Partnerships, Maritime, Oil & Gas Consulting Services Ltd

Audience Q&A

14:00 - 14:10

Recruitment & Retention

Participants

Torbjørn Eide - Vice President, Klaveness Ship Management AS

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Lunch and Networking Break

14:10 - 15:10

Cruise Market Outlook

15:10 - 15:25
CruiseConnect

Participants

Joost van Ree - Director Partner Relations, CLIA

Where Are They Now: Four stories about life on board and on shore during the pandemic

15:10 - 15:50
On Demand

At CrewConnect Global last year, we heard diverse stories from Captain Jeroen, Hotel Director Jessica, front desk manager Chi and medical professional Lyn. They reunite to continue their stories as to where they are now and what happened in the last year from surviving job cuts, searching for a new job, unknown futures and a certain one. Facilitated by Pam Kern, she will share what it was like having her seafarer husband, Jeroen home for 10 months and supporting each other even if it was on WhatsApp. In the past year we will share what was learned personally and professionally.

Participants

Moderator: Pam Kern - Founder, Happiness at Sea

Jeroen van Donselaar - Captain, Cruise Industry

Lynn Banks - Seafarer, Cruise Industry

Chi Cruz - Seafarer, Cruise Industry

Jessica Schumann - Hotel Director, Cruise Industry

Safety Protocols and Training Priorities

15:25 - 15:40
CruiseConnect

Cruise Industry Panel

15:40 - 16:30
CruiseConnect

Our panel of industry leaders will give their thoughts on the state of play at the end of 2021 and more importantly, what their expectations are of next year. We will discuss:

- crew supply and recruitment challenges
- changes to services and offering to customers
- expectations and priorities for 2022

A Lesson in Leadership and Empathy | The Silent Stories

15:50 - 16:30
On Demand

CEO's as leaders are at the center of nurturing their teams. During the pandemic, did you consider to ask how your CEO was doing? Creating awareness that one person caring for an entire company and their teams, were they asked, "How are you doing?" Is it lonely at the top coping during the pandemic or has it always been that way?

This is a real and relatable storytelling session experiencing firsthand from industry leaders and CEOs. Guided by former seafarer, a clinical mental health professional and researcher Pam Kern, this is a call to courage of collaboration. It's a transparent discussion what their experiences looked like and what we universally share as humans- vulnerability, worthiness and connection which can be shared strengths for all through their stories.

Participants

Moderator: Pam Kern - Founder, Happiness at Sea

Coffee and Networking Break

16:30 - 17:00

Mentally Healthy Ships: policy and practice for companies to promote for mental health

17:00 - 17:15
Mental Health and Wellbeing

Mentally Healthy Ships; launched by ISWAN in December 2020, provides shipping companies and operators with practical guidance to devise policy and implement effective strategy to promote and protect seafarers' mental health. Employers have a critical role to play in executing their duty of care, mitigating known risks where possible, ensuring that systems, procedures, and structures are in place to create a mentally healthy environment on board. Many companies are recognising the risks to seafarers' wellbeing and taking important steps to protect mental health and improve access to support. The pandemic highlighted the need for all companies to review and strengthen protections to seafarers' mental health as a priority.

In this presentation, Dr Pennie Blackburn, Consultant Clinical Psychologist, author of Mentally Healthy Ships and ISWAN's Good Mental Health Guides for seafarers will draw out key principles of good practice for shipping companies to promote and protect and support seafarers' mental health.

Participants

Pennie Blackburn - Clinical Psychologist, Consultant

The Value of a Global Network

17:15 - 17:30
Mental Health and Wellbeing

Participants

Martin Foley - CEO, Stella Maris

How We Can Eliminate Bullying And Strengthen Intercultural Resources

17:30 - 17:45
Mental Health and Wellbeing

Participants

Charles Watkins - Founder, Mental Health Support Solutions

Long-Term Impact of the Pandemic and Getting Back on Track

17:45 - 18:30
Mental Health and Wellbeing

As is the case with all "99 year" events, COVID-19 will leave a mark, long after we've completely surpassed it. For now, we must get ready for its third and hopefully, final year, which means:

- proven coping strategies for dealing with loss, fatigue and anxiety
- tools, strategies and policies for 2022
- what are we leaving behind for good and what is worth keeping?

Participants

Moderator: Andrew Wright - Secretary General, The Mission to Seafarers

Jason Zuidema - Executive Director/ General Secretary, North American Maritime Ministry Association/ International Christian Maritime Association

Katie Higginbottom - Head, ITF Seafarers' Trust

Sandra Welch - Chief Executive Officer, Seafarers Hospital Society

Close of Day 1 Remarks

18:30 - 18:35
Mental Health and Wellbeing

Participants

John Adams - Managing Director /Chairman / Vice-Chair, V.Ships UK Limited/ Bahamas Shipowners' Association / International Chamber of Shipping

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08:00	08:00 - Registration and Coffee	08:00 - Registration and Coffee	08:00 - Registration and Coffee	08:00 - Registration and Coffee	08:00 - Registration and Coffee
09:00	<p>09:00 - Chairman's Welcome & Introduction</p> <p>09:10 - Indispensable but Invisibilized and Immobilized: How the Shipping Industry Can Address the Human Element in the New Normal</p> <p>09:25 - A VIEW FROM THE BRIDGE The Essential Update from The Philippines</p> <p>09:40 - Industry Leadership Panel: Live from the Philippines</p>				
10:00	10:30 - Industry Leadership Panel: End of Year Assessment, Vaccination Schedule and What to Lookout for in 2022				
11:00	11:30 - Coffee and Networking Break	11:30 - Coffee and Networking Break	11:30 - Coffee and Networking Break	11:30 - Coffee and Networking Break	11:30 - Coffee and Networking Break
12:00					<p>12:15 - Effective Crew Mobilisations</p> <p>12:40 - Post-Pandemic Crew Management and the MLC: A procedural review</p> <p>12:55 - International Labor Litigation Between Crew Members and Owners</p>
13:00					13:10 - Why Shipmanagement During COVID is an Equation of Cost Management And How To Try to Solve It

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14:00	14:10 - Lunch and Networking Break	14:10 - Lunch and Networking Break	14:10 - Lunch and Networking Break	14:10 - Lunch and Networking Break	14:00 - Audience Q&A 14:10 - Lunch and Networking Break
15:00		15:10 - Cruise Market Outlook 15:25 - Safety Protocols and Training Priorities 15:40 - Cruise Industry Panel		15:10 - Where Are They Now: Four stories about life on board and on shore during the pandemic 15:50 - A Lesson in Leadership and Empathy The Silent Stories	
16:00	16:30 - Coffee and Networking Break	16:30 - Coffee and Networking Break	16:30 - Coffee and Networking Break	16:30 - Coffee and Networking Break	16:30 - Coffee and Networking Break
17:00			17:00 - Mentally Healthy Ships: policy and practice for companies to promote for mental health 17:15 - The Value of a Global Network 17:30 - How We Can Eliminate Bullying And Strengthen Intercultural Resources 17:45 - Long-Term Impact of the Pandemic and Getting Back on Track		
18:00			18:30 - Close of Day 1 Remarks		

SESSIONS

CREWCONNECT GLOBAL CONFERENCE DAY 2 | A
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Coffee and Networking Break

08:00 - 09:00

Welcome Back and Setting the Scene for Day 2

09:00 - 09:05

Big Industry Issues - All Delegates

Participants

John Adams - Managing Director /Chairman / Vice-Chair, V.Ships UK Limited/ Bahamas Shipowners' Association / International Chamber of Shipping

Keynote| What Is A Sustainable Seafaring Profession

09:05 - 09:20

Big Industry Issues - All Delegates

Crew managers have made a lot of changes to the processes and ways they work, albeit in response to the crisis and as with many things, some changes are worth keeping, whilst others are meant to be reversed. Some changes are worth keeping, other measures have highlighted the vulnerabilities in the profession.

The United Nations Sustainable Development Goals (SDGs) - particularly SDG 4 on education and training; SDG 8 related to decent work; SDG 9 on innovation and industry, which links to the promotion of a resilient maritime sector; and SDG 5 on gender equality, linked to efforts to promote seafaring as a career for all, are the broad lines that the shipping industry has pledged to align itself with.

In this session we look at how the industry can put into practice a sustainability strategy for seafarers.

Participants

Tommy Olofsen - Chief Commercial Officer & Deputy CEO, OSM Maritime Group

Reflections from the COP26 Meeting and What It Means for Shipping

09:20 - 09:35

Big Industry Issues - All Delegates

Participants

Guy Platten - Secretary General, International Chamber of Shipping

Human Performance, Measuring, Managing and Motivating our Key Workers to Excel

09:35 - 09:50

Big Industry Issues - All Delegates

With an increasing focus on the seafarer as key worker, the human dimension of our business has never been more apparent. The crew-change crisis has placed our crews and shore-based teams under unprecedented strain that has tested their personal resilience and demonstrated their endurance and professionalism. More than ever, we see that human factors are a huge contributor to safe and successful operations and that human behaviour is key to safety culture and optimal performance.

This welcome focus on the human element brings with it its own challenges and with the introduction of initiatives such as behavioural competency and TMSA 3 Element 14, a qualitative approach to measuring human behaviour will be needed and strategies and tools will be required to set baselines, benchmarks and KPIs to improve performance against. In this session we will consider these factors and discuss practical ways of achieving and analysing human performance at sea and ashore.

Participants

Raal Harris - Group Creative Director, Ocean Technologies Group

Changing the Safety and Performance Paradigm: The Smart Voyage

09:50 - 10:05

Big Industry Issues - All Delegates

Participants

Senior Representative - , Wartsila Voyage

Reserved

10:05 - 10:20

Big Industry Issues - All Delegates

Participants

Senior Representative - , Kongsberg Digital

#operationscentre2050 - The Rise of the Codefarer

10:20 - 10:35

Big Industry Issues - All Delegates

The presentation will cover the impacts of increasing digitalisation on the seafaring workforce. It will also consider the challenges of adapting seafarers for work in technology environments and the suitability of STCW to meet those challenges.

Participants

Mike Powell FNI - Strategy Director, StratumFive

Industry Leadership Panel | Heads in the Cloud: The state of play of digital transformation

10:35 - 11:20

Big Industry Issues - All Delegates

- Remote Audits and Inspections
- Remote Operations
- Digitization of Training
- Next Phase

Participants

Moderator: John Adams - Managing Director /Chairman / Vice-Chair, V.Ships UK Limited/ Bahamas Shipowners' Association / International Chamber of Shipping

John Lloyd - Chief Executive Officer, The Nautical Institute

Raal Harris - Group Creative Director, Ocean Technologies Group

Pradeep Chawla - Managing Director, Group QHSE and Training, Anglo-Eastern Ship Management Ltd/ GlobaMET

Coffee and Networking Break

11:20 - 12:00

Why Psychological Safety is Key in Any Safety Culture

12:00 - 12:15

Safety at Sea: Safety Performance, Leadership & the Human Element

Psychological Safety is about creating a culture where individuals and teams can express their observation and ideas in addition to freely speaking up and challenging the status quo, without fear for any consequences to themselves. And that it is worth while for them to do so.

If for some reason, people do not feel it is safe for them to speak up, then how reliable is your safety data, and how sure are you that you have the safety culture you are looking for.

Participants

Michael Weidner - Managing Director, Marine Performer

A P&I Perspective on Incidents During Pilot Passage

12:15 - 12:30

Safety at Sea: Safety Performance, Leadership & the Human Element

Participants

Capt. Yves Vandenberg - Director of Loss Prevention, The Standard Club

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Soft Skills Gap Analysis

12:30 - 12:45

Safety at Sea: Safety Performance, Leadership & the Human Element

Soft skills play a vital role in the professional success of people, especially those who consistently work under challenging circumstances. Shipping Industry operates in a dynamic and challenging environment. Therefore the amount of stress the seafarers experience is expected to be higher than in other industries.

Identifying the right skills and competencies is paramount for the recruitment and continuous professional development of employees. Though skill gap analysis is a straightforward process for hard professional skills, it can be challenging and daunting to identify relevant soft-skills competencies and offer training and development in them.

During my presentation, I will share a robust soft skills gap analysis tool that can play a crucial role in the recruitment, training and skills development space. It can empower the individuals by helping them plan their career growth trajectory, help the managers support their reporting line by providing them clear guidelines for their next milestone, and play a critical role in the organisation's growth and development.

Participants

Preeti Dubey - Founder and Director, Strive High Pte.

Developing the Teaching Skills of Maritime Lecturers

12:45 - 13:00

Safety at Sea: Safety Performance, Leadership & the Human Element

Participants

Adam Lewis - Manager, Operations & Training, IMEC

Filling the Gap - The Nautical Institute Ice Navigator Certification and Polar Code Training

13:00 - 13:15

Safety at Sea: Safety Performance, Leadership & the Human Element

With the implementation of the Polar Code in 2016, bridge watchkeeping officers onboard certain vessels operating within Polar Waters are now required to possess flag state issued Certificates of Proficiency in either Polar Waters Advanced Training or Polar Waters Basic Training. Though the IMO compliant model course syllabi for these courses covers the theoretical instruction and MAY include bridge simulation while under training, the requirements do not require officers to have actually experienced time on watch IN ICE, nor does the Polar Code Certificate of Proficiency in fact ensure the holder is competent in operating ships in ice.

The Nautical Institute Ice Navigator Certification scheme complements the Polar Code training requirements while adding elements to ensure bridge watchkeeping officers have the competence to handle ship in ice. This paper/presentation will outline how The Nautical Institute Ice Navigator scheme fills the gap in training of officers for not only Polar ice conditions, but ice operations outside Polar Waters as well.

Participants

David (Duke) Snider - CEO and Principal Consultant, Martech Polar Consulting Ltd

Checking in on Standards, Training Facilities and Qualifications

13:15 - 14:00

Safety at Sea: Safety Performance, Leadership & the Human Element

COVID has had a major impact on the content, format, and delivery of maritime training, on who and where we train seafarers and all this time, training centers and universities have had to close their doors. As such, at the end of the second year of this warped reality, we must ask:

- what are training centers and universities focusing on and what needs to change?
- what are the vulnerabilities we need to address at industry level?
- priorities related to assessment and qualifications

Participants

Moderator: John Adams - Managing Director /Chairman / Vice-Chair, V.Ships UK Limited/ Bahamas Shipowners' Association / International Chamber of Shipping

Adam Lewis - Manager, Operations & Training, IMEC

Tommy Olofsen - Chief Commercial Officer & Deputy CEO, OSM Maritime Group

Maneesh Varma - Head of Qualifications, The Nautical Institute

Rear Admiral Bill Truelove - Managing Director, CSMART Academy

Networking Lunch

14:00 - 15:00

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Cadet Panel: Defining priorities for the Future

15:00 - 15:45

CrewConnect Global Awards

In this session we take a look at the future, our cadets and ask of the industry:

- when can we expect to return to the provision of berths?
- what impact is this delay likely to have in the long run?

And of the cadets we ask:

- what did this time mean for you; what did you do?
- what are your hopes and fears and how confident are you that there is a place for you in the industry?

Participants

Moderator: Kuba Szymanski - Secretary General, InterManager

Sebastian Bober - Cadet, Marine Engineering Faculty

Stanislaw Czmyr - Cadet, Marine Engineering Faculty

Karol Rosolowski - Cadet, Navigation Faculty

Gabriela Wos - Cadet, Navigation Faculty

Coffee and Networking Break

15:45 - 16:15

Flag State Forum: Safety and security at sea in 2022

16:15 - 17:00

Big Industry Issues - All Delegates

To wrap up the conference and in a way, the year we turn to our panel of flag state representatives to ask what we can expect from 2022 in relation to:

- safety protocols and implementation
- cybersecurity
- preventing abandonment and protecting seafarers

Participants

Moderator: John Adams - Managing Director /Chairman / Vice-Chair, V.Ships UK Limited/ Bahamas Shipowners' Association / International Chamber of Shipping

Shri Amitabh Kumar, IRS - Director General of Shipping & Additional Secretary to Government of India Ministry of Ports, Shipping and Waterways, India, Directorate General of Shipping

Francesco Gargiulo - Chief Executive Officer, IMEC

Ajit Jacob - Chief Examiner, UK Seafarer Services, and Head of Seafarer Technical Policy, Maritime and Coastguard Agency/ UK Ship Register

Big Industry Issues - All Delegates | Final Thoughts and Close of Conference

17:00 - 17:05

Big Industry Issues - All Delegates

Participants

John Adams - Managing Director /Chairman / Vice-Chair, V.Ships UK Limited/ Bahamas Shipowners' Association / International Chamber of Shipping

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10:00	10:05 - Reserved 10:20 - #operationscentre2050 - The Rise of the Codefarer 10:35 - Industry Leadership Panel Heads in the Cloud: The state of play of digital transformation		
11:00	11:20 - Coffee and Networking Break	11:20 - Coffee and Networking Break	11:20 - Coffee and Networking Break
12:00			12:00 - Why Psychological Safety is Key in Any Safety Culture 12:15 - A P&I Perspective on Incidents During Pilot Passage 12:30 - Soft Skills Gap Analysis 12:45 - Developing the Teaching Skills of Maritime Lecturers
13:00			13:00 - Filling the Gap - The Nautical Institute Ice Navigator Certification and Polar Code Training 13:15 - Checking in on Standards, Training Facilities and Qualifications
14:00	14:00 - Networking Lunch	14:00 - Networking Lunch	14:00 - Networking Lunch
15:00	15:45 - Coffee and Networking Break	15:00 - Cadet Panel: Defining priorities for the Future 15:45 - Coffee and Networking Break	15:45 - Coffee and Networking Break
16:00	16:15 - Flag State Forum: Safety and security at sea in 2022		
17:00	17:00 - Big Industry Issues - All Delegates Final Thoughts and Close of Conference		