

SESSIONS

18 MAY

FinovateSpring

May 18-20, 2022
Hilton San Francisco Union Square
San Francisco, CA

Registration, Breakfast & Networking

8:00am - 8:45am

Welcome From Finovate

8:45am - 8:50am

Analyst All Stars: How Financial Services Have Been Changed Forever

8:50am - 9:10am

Always one of the most popular sessions at Finovate. 3 leading fintech analysts take the stage for 7 minutes each to present the key opportunities for financial institutions and fintechs in a new financial services landscape. Expect expert analysis of what has changed; which new technologies have proved their worth and what's next in the new normal

- The Future Of Money
 - The Industrialisation Of APIs
 - How Will Tech Giants Continue To Make Inroads Into Financial Services?
-

Special Address

9:10am - 9:25am

Demo Session 1 - 10 Demos

9:25am - 10:40am

Finovate is known for spotlighting new fintech innovations from seed-stage start-ups to established leaders. Hand-selected companies have just 7 minutes to demo – not pitch – their services and solutions for the financial industry. That way, you see how the tech works and if it's the right fit for your organization. Demo categories could include:

- Payments
 - Lending
 - InsurTech
 - InvesTech
 - Blockchain
 - AI & Machine Learning
 - RegTech
-

Refreshments & Networking Break Come & Meet The Demoing Companies In The Exhibition Hall

10:40am - 11:20am

Special Address

11:20am - 11:35am

Demo Session 2 - 10 Demos

11:35am - 12:50pm

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- Payments
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 - RegTech
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Lunch & Networking Break Come & Meet The Demoing Companies In The Exhibition Hall

12:50pm - 1:50pm

Special Address

1:50pm - 2:05pm

Demo Session 3 - 10 Demos

2:05pm - 3:20pm

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- Payments
 - Lending
 - InsurTech
 - InvesTech
 - Blockchain
 - AI & Machine Learning
 - RegTech
-

Refreshments & Networking Break Come & Meet The Demoing Companies In The Exhibition Hall

3:20pm - 4:00pm

Keynote Address: How To Win The War For Fintech Talent – Attracting The Right People For A Fast, Fresh & Fierce Culture

4:00pm - 4:15pm

Power Panel: Why Diversity Matters – It's Not Just A Feel Good Move; It's Good For Business

4:15pm - 4:45pm

The Three Cs Of Innovations – Customer; Culture & Connection

4:45pm - 5:30pm

Executive Reboot For Chief Innovation Officers & Chief Transformation Officers

- Technology is transforming the business of banking; how can you reimagine innovation for your company and your customers?
 - Monetising and maximising the power of innovation
 - Becoming more open and collaborative as an organisation with your culture of innovation
-

Harnessing New Tech To Meet The Changing Needs Of Consumers & Small Businesses

4:45pm - 5:30pm

Executive Boardroom: 21st Century Lending

- Embedded lending – moving in harmony with a customer's needs
 - How real time lending has changed the game
 - Unlocking data to unearth new and relevant information
 - How default on collection mechanisms saves costs
 - Biden's plans for fair lending
 - How fintechs will continue to disrupt SME lending
-

How New Technology Can Change The Game

4:45pm - 5:30pm

Executive Boardroom: Financial Crime & Cyber Threats

- Why Covid was a perfect storm; the massive rise in online and identity fraud
- How can financial institutions help their customers with ever growing problem?
- How new technology can help to stem the huge amounts banks need to spend on preventing financial crime
- How can the industry collaborate and partner to address the key challenges?

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A Chance For Fintech Founders To Network With Early Stage Fintech Investors

4:45pm - 5:30pm

The Start-Up Booster

A chance for fintech founders to gain insights and connections from investors. Through pre-booked one-to-one meetings, founders will have a chance to talk with several early-stage fintech investors. These investors have been hand-selected because of their track record for funding pre-seed and seed companies. Make connections, gain insights!

Drinks & Networking

5:30pm - 6:30pm

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TIME	EXECUTIVE BOARDROOM: 21ST CENTURY LENDING	EXECUTIVE BOARDROOM: FINANCIAL CRIME & CYBER THREATS	EXECUTIVE REBOOT FOR CHIEF INNOVATION OFFICERS & CHIEF TRANSFORMATION OFFICERS	THE START-UP BOOSTER
8:00AM	<p>8:00am - Registration, Breakfast & Networking</p> <p>8:45am - Welcome From Finovate</p> <p>8:50am - Analyst All Stars: How Financial Services Have Been Changed Forever</p>	<p>8:00am - Registration, Breakfast & Networking</p> <p>8:45am - Welcome From Finovate</p> <p>8:50am - Analyst All Stars: How Financial Services Have Been Changed Forever</p>	<p>8:00am - Registration, Breakfast & Networking</p> <p>8:45am - Welcome From Finovate</p> <p>8:50am - Analyst All Stars: How Financial Services Have Been Changed Forever</p>	<p>8:00am - Registration, Breakfast & Networking</p> <p>8:45am - Welcome From Finovate</p> <p>8:50am - Analyst All Stars: How Financial Services Have Been Changed Forever</p>
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Registration, Breakfast & Networking

8:00am - 8:45am

Welcome From Finovate

8:45am - 8:50am

Investor All Stars: Where Is The Smart Money Investing In Fintech?

8:50am - 9:20am

- Follow the money - what are the trends in funding and which areas are seeing the biggest levels of investment?
 - Where have bubbles burst and why?
 - Which fintech markets are hottest? What is fuelling the LatAm fintech boom?
 - Identifying the next generation of unicorns and profitable start-up
 - Consolidation & concentration: are we entering a new phase of fintech?
-

Special Address

9:20am - 9:35am

Demo Segment 4 - 10 Demos

9:35am - 10:50am

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 - RegTech
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Refreshments & Networking Break Come & Meet The Demoing Companies In The Exhibition Hall

10:50am - 11:30am

Special Address

11:30am - 11:45am

Demo Segment 5 - 10 Demos

11:45am - 1:00pm

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- Payments
 - Lending
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 - RegTech
-

Lunch & Networking Break Come & Meet The Demoing Companies In The Exhibition Hall

1:00pm - 2:00pm

Special Address

2:00pm - 2:15pm

Demo Segment 6 - 10 Demos

2:15pm - 3:30pm

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- Payments
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 - AI & Machine Learning
 - RegTech
-

Refreshments & Networking Break Come & Meet The Demoing Companies In The Exhibition Hall

3:30pm - 4:10pm

The Fintech Mafia Debate: This House Proposes That In Future Every Company Will Be A Fintech Company

4:10pm - 4:30pm

The Finovate Unicorn Power Panel: What Are The Next Big Things In Fintech?

4:30pm - 5:00pm

CMOs At The Center Of Digital Transformation

5:00pm - 5:45pm

Executive Reboot For Chief Marketing Officers

- Why CMOs must be masters of multiple disciplines, with insights, expertise and relationships to put them at the strategic center of banking transformation
 - Why data and digital are critical to this expanded role
 - The CMO as chief collaboration officer; CX officer; MarTech CIO; change leader and inventor
-

Helping Your Customers To Long Term Financial Health

5:00pm - 5:45pm

Executive Boardroom: Financial Wellness & Financial Inclusion

- Why the financial services industry needs to solve this problem now
 - Why mobile technology is central to financial inclusion
 - What are the true innovators in this space doing?
 - How open banking will bridge the gaps and why partnerships are essential
-

How Community Banks & Credit Unions Can Find The Path To Change & Compete In A Digital World

5:00pm - 5:45pm

Executive Boardroom For Community Banks & Credit Unions

- Community and customer relationships at the core of community banking
 - Why you must treat every customer as if they are your only customer
 - How can community banks and credit unions innovate & accelerate digital?
 - Why partnerships are key and how to succeed with them
-

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Paving The Way For The Next Generation Of Female Executives

5:00pm - 5:45pm

Women In Fintech

- How much progress have we made? What are the challenges that remain?
- What can we do to pave the way for the next generation of female executives?
- Why mentorship is critical; how can women in fintech really support each other?
- If we can all do just one thing what should it be?

Drinks & Networking & Best In Show Announcement

5:45pm - 6:45pm

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TIME	EXECUTIVE BOARDROOM FOR COMMUNITY BANKS & CREDIT UNIONS	EXECUTIVE BOARDROOM: FINANCIAL WELLNESS & FINANCIAL INCLUSION	EXECUTIVE REBOOT FOR CHIEF MARKETING OFFICERS	WOMEN IN FINTECH
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9:00AM	9:20am - Special Address 9:35am - Demo Segment 4 - 10 Demos	9:20am - Special Address 9:35am - Demo Segment 4 - 10 Demos	9:20am - Special Address 9:35am - Demo Segment 4 - 10 Demos	9:20am - Special Address 9:35am - Demo Segment 4 - 10 Demos
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11:00AM	11:30am - Special Address 11:45am - Demo Segment 5 - 10 Demos	11:30am - Special Address 11:45am - Demo Segment 5 - 10 Demos	11:30am - Special Address 11:45am - Demo Segment 5 - 10 Demos	11:30am - Special Address 11:45am - Demo Segment 5 - 10 Demos
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2:00PM	2:00pm - Special Address 2:15pm - Demo Segment 6 - 10 Demos	2:00pm - Special Address 2:15pm - Demo Segment 6 - 10 Demos	2:00pm - Special Address 2:15pm - Demo Segment 6 - 10 Demos	2:00pm - Special Address 2:15pm - Demo Segment 6 - 10 Demos
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4:00PM	<p>4:10pm - The Fintech Mafia Debate: This House Proposes That In Future Every Company Will Be A Fintech Company</p> <p>4:30pm - The Finovate Unicorn Power Panel: What Are The Next Big Things In Fintech?</p>	<p>4:10pm - The Fintech Mafia Debate: This House Proposes That In Future Every Company Will Be A Fintech Company</p> <p>4:30pm - The Finovate Unicorn Power Panel: What Are The Next Big Things In Fintech?</p>	<p>4:10pm - The Fintech Mafia Debate: This House Proposes That In Future Every Company Will Be A Fintech Company</p> <p>4:30pm - The Finovate Unicorn Power Panel: What Are The Next Big Things In Fintech?</p>	<p>4:10pm - The Fintech Mafia Debate: This House Proposes That In Future Every Company Will Be A Fintech Company</p> <p>4:30pm - The Finovate Unicorn Power Panel: What Are The Next Big Things In Fintech?</p>
5:00PM	<p>5:00pm - How Community Banks & Credit Unions Can Find The Path To Change & Compete In A Digital World</p> <p>5:45pm - Drinks & Networking & Best In Show Announcement</p>	<p>5:00pm - Helping Your Customers To Long Term Financial Health</p> <p>5:45pm - Drinks & Networking & Best In Show Announcement</p>	<p>5:00pm - CMOs At The Center Of Digital Transformation</p> <p>5:45pm - Drinks & Networking & Best In Show Announcement</p>	<p>5:00pm - Paving The Way For The Next Generation Of Female Executives</p> <p>5:45pm - Drinks & Networking & Best In Show Announcement</p>

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Registration, Breakfast & Networking

8:00am - 8:45am

Welcome From Finovate

8:45am - 8:50am

Keynote Address: The DeFi Wave & How It Challenges Traditional Financial Structures & Institutions

8:50am - 9:05am

The Finovate Fringe - Five In Five: 5 Expert Speakers Have Just 5 Minutes To Bring You Up To Speed On Up & Coming Fintech

9:05am - 9:30am

1. As ESG Becomes A Consumer Priority How Can You Capture The Biggest Growth Opportunity Of The Century?
 2. Why Regtech Is Moving Out Of The Shadows
 3. How Banks Can Seize & Own The Digital Identity Opportunity
 4. Customer Segmentation - Targeting New Profitable Narrow & Deep Customer Slices
 5. The Power Of Behavioural Finance: Designing Feelings Into Financial Services
-

Special Address

9:30am - 9:45am

Keynote Address: Delighting The Digital Customer With The Right Digital Touchpoints & Great Digital Experiences - What Lessons Can Traditional Financial Institutions Learn From Tech Giants; Telcos; Retail Titans & Fintechs About Personalisation & Customer Engagement?

9:45am - 10:10am

Power Panel: Achieving Digital Acceleration – What Do Incumbents Need To Do? What Does It Take To Be A Change Maker?

10:10am - 10:40am

- How can you overcome legacy thinking and legacy systems? What new business models should you be considering?
 - What do you need to do to create a lasting culture of innovation?
 - How can you compete in the global battle for talent?
 - Is building a corporate venture capital arm the smartest way for incumbents to compete with fintechs?
-

Refreshments & Networking Break plus Ask Me Anything Session With Our Keynote Speaker

10:40am - 11:10am

Special Address

11:10am - 11:25am

Keynote Address: Embedded Finance Will Be Worth Over \$138 Billion By 2026 – Which Use Cases Will See The Most Traction? How Can Banks Large & Small Harness Embedded Finance To Find New Revenue Streams?

11:25am - 11:40am

Fireside Chat

11:40am - 11:55am

Power Panel: From Competition To Collaboration & Co-Creation - Why Financial institutions Need To Build Strategic Partnerships To Advance Digital Transformation At Scale. Where Are The Opportunities & What Are The Hurdles To Overcome?

11:55am - 12:25pm

- The critical importance of open innovation for digital transformation
 - Why FIs will have to work with external providers in an open finance world
 - How can strategic partnerships be harnessed to increase efficiencies, better meet customer needs, and provide long-term value?
 - What are the challenges around partnering and how can they be overcome?
-

Lunch & Networking Break

12:25pm - 1:20pm

Opening Remarks from The Chair

1:20pm - 1:25pm
Future Banking

Opening Remarks from The Chair

1:20pm - 1:25pm
Future Payments

Opening Remarks from The Chair

1:20pm - 1:25pm
Future Tech

Special Address

1:25pm - 1:40pm
Future Banking

Special Address

1:25pm - 1:40pm
Future Payments

Special Address

1:25pm - 1:40pm
Future Tech

Case Study

1:40pm - 1:55pm
Future Banking

Case Study

1:40pm - 1:55pm
Future Payments

Case Study

1:40pm - 1:55pm
Future Tech

Keynote Address: Is Big Tech A Greater Threat To Banks Than Fintech? Will Governments Rethink Regulation Of Big Tech?

1:55pm - 2:10pm
Future Banking

Keynote Address: How The Pandemic Has Transformed Global eCommerce & Omni Channel Payments For Customers & For Merchants

1:55pm - 2:10pm
Future Payments

Keynote Address: Scaling Conversational AI –What Are The Opportunities For Your Organisation & Your Customers?

1:55pm - 2:10pm
Future Tech

Power Panel: Why Open Banking & Banking As A Service Are Critical To Agility & Future Proofing Your Business

2:10pm - 2:40pm
Future Banking

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Power Panel: How Will New Technologies, New Competitors And New Business Models Shape The Future Of Payments? And Why Data Really Matters

2:10pm - 2:40pm
Future Payments

Power Panel: AI In Action – How Smart Players Are Harnessing AI To Solve Real Pain Points For Their Customers & Their Business

2:10pm - 2:40pm
Future Tech

Refreshments & Networking Break

2:40pm - 3:05pm

Special Address

3:05pm - 3:20pm
Future Banking

Special Address

3:05pm - 3:20pm
Future Payments

Special Address

3:05pm - 3:20pm
Future Tech

Keynote Address: Moving Away From Product Focus To Customer Focus By Unlocking Data & Starting With The Customer's Pain & Working Backwards...

3:20pm - 3:35pm
Future Banking

Fireside Chat: The Real Time Payments Revolution - Why The Future Of Payments Is Invisible

3:20pm - 3:35pm
Future Payments

Keynote Address: Blockchain 101 – Decentralised Finance; Crypto Assets; Central Bank Digital Currencies; Non Fungible Tokens – Why Banks Need To Get In The Game Or Be Left Behind...

3:20pm - 3:35pm
Future Tech

Power Panel: Walking The CX Talk - How Banks Can Deliver Outstanding Omni Channel CX & Move Away From A Siloed Approach To Blend Human & Digital CX. And How Can You Measure Success?

3:35pm - 4:05pm
Future Banking

Power Panel: Capturing the Global Cryptocurrency Payments Opportunity – How Are Attitudes To Crypto Changing & How Can Financial Players Take Advantage Of These Changes?

3:35pm - 4:05pm
Future Payments

Power Panel: How To Achieve A Truly Modernized Tech Stack – What Are The Key Questions Around Data; AI; Cloud; IoT & Emerging Technologies? What Are The Hurdles To Overcome?

3:35pm - 4:05pm
Future Tech

Closing Remarks From The Chair

4:05pm - 4:10pm
Future Banking

Closing Remarks From The Chair

4:05pm - 4:10pm
Future Payments

Closing Remarks From The Chair

4:05pm - 4:10pm
Future Tech

Close of FinovateSpring 2022 – See You Next Year!

4:10pm - 4:15pm

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10:00AM	<p>10:10am - Power Panel: Achieving Digital Acceleration – What Do Incumbents Need To Do? What Does It Take To Be A Change Maker?</p> <p>10:40am - Refreshments & Networking Break plus Ask Me Anything Session With Our Keynote Speaker</p>	<p>10:10am - Power Panel: Achieving Digital Acceleration – What Do Incumbents Need To Do? What Does It Take To Be A Change Maker?</p> <p>10:40am - Refreshments & Networking Break plus Ask Me Anything Session With Our Keynote Speaker</p>	<p>10:10am - Power Panel: Achieving Digital Acceleration – What Do Incumbents Need To Do? What Does It Take To Be A Change Maker?</p> <p>10:40am - Refreshments & Networking Break plus Ask Me Anything Session With Our Keynote Speaker</p>
11:00AM	<p>11:10am - Special Address</p> <p>11:25am - Keynote Address: Embedded Finance Will Be Worth Over \$138 Billion By 2026 – Which Use Cases Will See The Most Traction? How Can Banks Large & Small Harness Embedded Finance To Find New Revenue Streams?</p> <p>11:40am - Fireside Chat</p> <p>11:55am - Power Panel: From Competition To Collaboration & Co-Creation - Why Financial institutions Need To Build Strategic Partnerships To Advance Digital Transformation At Scale. Where Are The Opportunities & What Are The Hurdles To Overcome?</p>	<p>11:10am - Special Address</p> <p>11:25am - Keynote Address: Embedded Finance Will Be Worth Over \$138 Billion By 2026 – Which Use Cases Will See The Most Traction? How Can Banks Large & Small Harness Embedded Finance To Find New Revenue Streams?</p> <p>11:40am - Fireside Chat</p> <p>11:55am - Power Panel: From Competition To Collaboration & Co-Creation - Why Financial institutions Need To Build Strategic Partnerships To Advance Digital Transformation At Scale. Where Are The Opportunities & What Are The Hurdles To Overcome?</p>	<p>11:10am - Special Address</p> <p>11:25am - Keynote Address: Embedded Finance Will Be Worth Over \$138 Billion By 2026 – Which Use Cases Will See The Most Traction? How Can Banks Large & Small Harness Embedded Finance To Find New Revenue Streams?</p> <p>11:40am - Fireside Chat</p> <p>11:55am - Power Panel: From Competition To Collaboration & Co-Creation - Why Financial institutions Need To Build Strategic Partnerships To Advance Digital Transformation At Scale. Where Are The Opportunities & What Are The Hurdles To Overcome?</p>
12:00PM	<p>12:25pm - Lunch & Networking Break</p>	<p>12:25pm - Lunch & Networking Break</p>	<p>12:25pm - Lunch & Networking Break</p>

SCHEDULE

20 MAY -

FinovateSpring

May 18-20, 2022
Hilton San Francisco Union Square
San Francisco, CA

TIME	FUTURE BANKING	FUTURE PAYMENTS	FUTURE TECH
1:00PM	<p>1:20pm - Opening Remarks from The Chair</p> <p>1:25pm - Special Address</p> <p>1:40pm - Case Study</p> <p>1:55pm - Keynote Address: Is Big Tech A Greater Threat To Banks Than Fintech? Will Governments Rethink Regulation Of Big Tech?</p>	<p>1:20pm - Opening Remarks from The Chair</p> <p>1:25pm - Special Address</p> <p>1:40pm - Case Study</p> <p>1:55pm - Keynote Address: How The Pandemic Has Transformed Global eCommerce & Omni Channel Payments For Customers & For Merchants</p>	<p>1:20pm - Opening Remarks from The Chair</p> <p>1:25pm - Special Address</p> <p>1:40pm - Case Study</p> <p>1:55pm - Keynote Address: Scaling Conversational AI –What Are The Opportunities For Your Organisation & Your Customers?</p>
2:00PM	<p>2:10pm - Power Panel: Why Open Banking & Banking As A Service Are Critical To Agility & Future Proofing Your Business</p> <p>2:40pm - Refreshments & Networking Break</p>	<p>2:10pm - Power Panel: How Will New Technologies, New Competitors And New Business Models Shape The Future Of Payments? And Why Data Really Matters</p> <p>2:40pm - Refreshments & Networking Break</p>	<p>2:10pm - Power Panel: AI In Action – How Smart Players Are Harnessing AI To Solve Real Pain Points For Their Customers & Their Business</p> <p>2:40pm - Refreshments & Networking Break</p>
3:00PM	<p>3:05pm - Special Address</p> <p>3:20pm - Keynote Address: Moving Away From Product Focus To Customer Focus By Unlocking Data & Starting With The Customer's Pain & Working Backwards...</p> <p>3:35pm - Power Panel: Walking The CX Talk - How Banks Can Deliver Outstanding Omni Channel CX & Move Away From A Siloed Approach To Blend Human & Digital CX. And How Can You Measure Success?</p>	<p>3:05pm - Special Address</p> <p>3:20pm - Fireside Chat: The Real Time Payments Revolution - Why The Future Of Payments Is Invisible</p> <p>3:35pm - Power Panel: Capturing the Global Cryptocurrency Payments Opportunity – How Are Attitudes To Crypto Changing & How Can Financial Players Take Advantage Of These Changes?</p>	<p>3:05pm - Special Address</p> <p>3:20pm - Keynote Address: Blockchain 101 – Decentralised Finance; Crypto Assets; Central Bank Digital Currencies; Non Fungible Tokens – Why Banks Need To Get In The Game Or Be Left Behind...</p> <p>3:35pm - Power Panel: How To Achieve A Truly Modernized Tech Stack – What Are The Key Questions Around Data; AI; Cloud; IoT & Emerging Technologies? What Are The Hurdles To Overcome?</p>
4:00PM	<p>4:05pm - Closing Remarks From The Chair</p> <p>4:10pm - Close of FinovateSpring 2022 – See You Next Year!</p>	<p>4:05pm - Closing Remarks From The Chair</p> <p>4:10pm - Close of FinovateSpring 2022 – See You Next Year!</p>	<p>4:05pm - Closing Remarks From The Chair</p> <p>4:10pm - Close of FinovateSpring 2022 – See You Next Year!</p>