

### Industry Update: Changes and Impacts for Rental Property Owners and Managers (FRPO)

8:30am - 9:30am

**Duration:** 12:00 PM - 1:00 PM

**Stream(s):** Apartment & Condominium Management

**Session Code:** A101

The pandemic continues to provide operational and business challenges for rental housing providers across the province. As operators continue to follow legislative changes, this session will highlight the impact on operations, shifts in advocacy, and a look ahead to economic recovery as the vaccines are rolled out throughout the year.

#### Participants

**Asquith Allen** - Director, Policy & Regulatory Affairs, Federation of Rental-Housing Providers of Ontario

**John Matheson** - Principal/Legal Counsel, StrategyCorp.

**Ted Whitehead** - Director, Certification, Federation of Rental-Housing Providers of Ontario

**Tony Irwin** - President and CEO, Federation of Rental-Housing Providers of Ontario

### Considerations for Indoor Air Quality (IAQ) as an Index of Building Performance (BOMA Toronto)

On demand

**Duration:** 9:00 AM - 10:00 AM

**Stream(s):** Sustainable Design, Environment, Energy Efficiency & Higher

**Session Code:** A100

**Credits:** BOMI 1

IAQ has always been one of the most important metrics in the minds of property managers. However over the last decade or so it has been a bit overshadowed by our quest for energy efficiency and emission reduction. All of this changed in early 2020 when the Commercial Real Estate industry began to face the effects of COVID-19. With significantly reduced occupancy levels as a result of pandemic containment measures and concerns surrounding the potential risks of spreading COVID-19 through the buildings' HVAC system, the biggest challenge facing the industry is how to get buildings ready so that the staff and tenants feel safe and confident about returning to work. Even though the concerns about COVID-19 risks have brought IAQ to the forefront once again, we cannot abandon the progress we have made in the areas of energy efficiency and climate action. We need to balance the need for better IAQ with energy and environmental performance.

The lack of an index that quantitatively describes the IAQ and allows its evaluation against the indices describing energy use and emission reduction is an obstacle for achieving the further and closer integration of energy, emission, and IAQ strategies in building operations, especially under current pandemic conditions and our need to be better prepared for any future public health crisis. Such an index would allow building operations to evaluate different strategies for achieving high IAQ in relation to buildings' energy and emission performance. Join us for a candid conversation with industry leaders on their approach to tackling this challenge.

#### Participants

**Arv Gupta** - Senior Vice President, National Operations, The Cadillac Fairview Corporation

**Philippe Bernier** - Vice President, Strategy, Operations and Sustainability, JLL Canada

**Marlene Farias** - Vice-President, Central Region, Triovest Realty Advisors

**Brandon Malleck** - Director of Operations & Projects, BentallGreenOak

### Managing Resident Deliveries in Canadian Multi-Residential Buildings (Snaile Lockers)

10:30am - 11:30am

**Duration:** 9:00 AM - 10:00 AM

**Stream(s):** Apartment & Condominium Management

**Session Code:** W500

The explosive growth of e-commerce purchases in Canada is causing parcel volumes to quickly become unmanageable in residential buildings. Pitney Bowes has forecasted parcel volumes will increase 17%-28% per annum through at least 2022. Managing parcels with labour take about 10 minutes per delivery and buildings without staff are facing theft issues, security issues, unsatisfied residents, and the piling up of parcels in halls, lobbies & vestibules which violates fire code regulations. Learn about all the problems parcels cause in multi-residential buildings and what solutions exist in Canada.

#### Participants

**Jane McIver** - VP, Communications & Customer Experience, Snaile Canada

**Kirstin Thomas** - VP, Marketing, Snaile Canada

### Legal and Regulatory Issues Facing Building Owners and Property Managers

11:30am - 12:30pm

**Duration:** 9:00 AM - 10:00 AM

**Stream(s):** Legal, Regulatory & Risk Management

**Credits:** BOMI 1

**Session Code:** W200

The panel will address the most topical legal and regulatory issues facing building owners and property managers today. In particular, the panel will highlight some of the new legal and regulatory issues arising as a result of the COVID-19 pandemic and legislation that has resulted from that pandemic.

#### Participants

**Karsten Lee** - Partner, WeirFoulds LLP

**Jeff Cowan** - Partner, WeirFoulds LLP

**Raj Kehar** - Partner, WeirFoulds LLP

**Ryan Morris** - Partner, WeirFoulds LLP

# SESSIONS

DAY 1 - 21/04/2021

PM Springfest

April 28, 2022

Metro Toronto Convention Centre, South  
Toronto, ON

## An Integrated Approach to Smart Buildings: How to Gain Cost Savings and Efficiencies

12:30pm - 1:30pm

**Duration:** 10:30 AM - 11:30 AM

**Stream(s):** Smart Buildings, Technologies & Innovations

**Credits:** BOMI 1

**Session Code:** W201

IoT, sensors, and data analytics all with multiple specialized vendors sounds complicated and a lot to manage. Asset managers and owners are demanding more building operations data but who will pull it all together and what tools should be used? For the existing built environment, there are legacy systems to consider and operations staff that may not have the technical expertise to efficiently pull smart building strategies together. In this session, the speakers will explore business use cases with real cost savings and efficiencies were multiple sources of data and vendors are helping one property management company achieve its smart building goals. Attend to learn how data is aggregated and integrated onto a single handheld device. With this power at your fingertips, asset managers and owners can make informed decisions in real-time and report to stakeholders with more transparency than ever before.

### Participants

**John Chung** - Vice President, Portfolio Technology Innovation QuadReal Property Group

**Rafi Dowla** - CEO/CTO and Co-Founder, Premise HQ

**David Kim** - CFO/CSO, Xandar-Kardian

## Our Low Carbon Future and How We Are Addressing Climate Change (Enbridge Gas)

1:30pm - 2:30pm

**Duration:** 10:30 AM - 11:30 AM

**Stream(s):** Sustainable Design, Environment, Energy Efficiency & Higher

**Session Code:** W501

**Credits:** BOMI 1

Have you wondered how much energy your building is wasting? In this session, the speaker will provide an overview of Enbridge Gas' Energy Efficiency Programs for commercial buildings. Learn from recent case studies and discover solutions that are designed to offset capital upgrade costs, reduce energy consumption and improve your bottom line.

### Participants

**Samuel McDermott** - Technical Manager, Renewable Hydrogen, Business Development, Enbridge Gas

**Mark Simon** - Advisor, Commercial Industrial Energy Conservation, GTA West Districts, Enbridge Gas

## Understanding Changes to Condominium Insurance (ACMO)

2:30pm - 3:30pm

**Duration:** 10:30 AM - 11:30 AM

**Stream(s):** Apartment & Condominium Management

**Session Code:** A101

News of skyrocketing premiums and uncertain future coverage for some condos highlights the need for greater insurance awareness. This expert panel will discuss the trends and outline best practices for mitigating impacts and risks to your condo.

Attend this session to understand: what's happening in the insurance marketplace; how standard unit bylaws work and why they still matter; the impact of changes to the Condo Act on recovering insurance deductibles; why accurate, timely appraisals are a must, and how they impact premiums; how to improve your condo's insurance position; and more.

### Participants

**Stephen Skolny** - Client Executive, BFL CANADA Risk and Insurance Services Inc

**Eric Plant** - Director Brilliant, Property Management

**Vic Persaud** - Manager, Business Development, Suncorp Valuations Ltd.

**Chris Jaglowitz** - Principal, Common Ground Condo Law

## Integrated Ventilation Solutions to Significantly Improve Air Quality and Reduce Airborne Disease Transmission

3:30pm - 4:30pm

**Duration:** 10:30 AM - 11:30 AM

**Stream(s):** Optimizing Building Performance & Enhancing Net Asset Value

**Credits:** BOMI 1

**Session Code:** W202

Integrating the building envelope, precast concrete floors, and HVAC system combines four systems into one: heating, cooling, fresh air ventilation, and thermal energy storage. In addition to elevated efficiency, Integrated Ventilation Design reduces the risk of the spread of infectious diseases by significantly curtailing the recirculation of stale air within the building. This session will substantiate the value of integrated ventilation design as a simplified design alternative to other more complex and expensive energy conservation measures. Learn about the applications and components of an integrated ventilation "Smart Floor Kit". Discover how to position precast concrete hollow core slabs or cast them in place as a smart, sustainable building material for new construction and retrofits for low-energy or zero net energy-intelligent buildings.

### Participants

**Jack Laken** - President, TermoBuild Canada

**Tom Machinchick** - Director of Project Acquisition, TermoBuild

## Beyond COVID-19: Insights into Resident Utility Usage and the Future of Your Buildings (Wyse Meter Solutions)

4:30pm - 5:30pm

**Duration:** 12:00 PM - 1:00 PM

**Stream(s):** Apartment & Condominium Management

**Session Code:** W503

**Credits:** BOMI 1

COVID-19 has been a wake-up call for owners, managers, and institutional investors within our industry, many of whom are drawing parallels between the 'new normal' forced on us by the current pandemic and the unforeseen challenges that could arise from other global issues like climate change. Are we doing enough to buffer our properties and businesses' exposure against the tectonic shifts in society that are not only possible but now proven probable and deeply challenging? Join us as the speaker provides insights into the effects of the COVID-19 pandemic on consumer behavior through the lens of utility consumption (electricity and water) and explores both the challenges and opportunities in front of your properties. Gain a deeper understanding of utility usage during the pandemic, including a closer inspection of some of the highest rising commodities; the challenges these changes in usage pose for owners, investors, and their teams; how the industry's top performers are combating usage spikes in both the short and long term; and some of the technologies invented and deployed during the pandemic.

### Participants

**Peter Mills** - CEO, Wyse Meter Solutions

# SESSIONS

DAY 1 - 21/04/2021

PM Springfest

April 28, 2022

Metro Toronto Convention Centre, South  
Toronto, ON

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## Smart Buildings: Bridging the Gap Between Sustainability and Wellness

On demand

**Duration:** 12:00 PM - 1:00 PM

**Credits:** BOMI 1

**Stream(s):** Smart Buildings, Technologies & Innovations

**Session Code:** W203

Are we truly moving towards a holistic way of optimizing our built environment for not only the people inside but for our planet as well? How can we ensure our built environment is performing at the highest level possible for its occupants and for our external environment? Is it WELL? Is it LEED? Perhaps, we are missing a key ingredient of holistic design. In this presentation, learn how the bridge between wellness and sustainability will form through smarter technology, predictive AI, and the integration of the Internet of Things (IoT).

Attendees will learn how two crises have spurred the movements towards a greener and healthier built environment; why IoT is the missing key ingredient of holistic design; and how smarter technology will bridge sustainability and wellness. Learn from case study examples from projects integrating IoT in our built environment and discover what we can expect soon.

### Participants

**Andy Delisi** - Business Development Manager, Envirotech Office Systems Inc.

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## Exterior Wall Retrofit and Strategies to Counteract Climate Change (DuRock Alfacing)

On demand

**Duration:** 12:00 PM - 1:00 PM

**Stream(s):** Building Envelope Solutions

**Session Code:** W502

**Credits:** BOMI 1

The precursor to Exterior Insulation Finish Systems (EIFS) was first developed in Europe post World War II to insulate buildings that were in dire need of repair. In today's world, we have an aging building stock that needs energy upgrades and a new aesthetic appearance. EIFS are rainscreen claddings and have always been the very epitome of continuous insulation, effectively wrapping buildings with a thermally-resistant blanket. Combined with its inherent air barrier property, EIFS are integral to airtight, sustainable, resilient, energy-efficient buildings. The speaker will address performance factors such as rain penetration, heat transfer, air leakage, and condensation control. While EIFS typically employ combustible insulation, this session will use the Ken Soble Tower Passive House project as a case study that was retrofitted with non-combustible EIFS, providing comfort and peace of mind to building owners and residents.

### Participants

**Andre Turrin** - Technical Director, DuROCK Alfacing International Limited

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April 28, 2022  
Metro Toronto Convention Centre, South  
Toronto, ON

TIME	
<b>8:00AM</b>	<b>8:30am</b> - Industry Update: Changes and Impacts for Rental Property Owners and Managers (FRPO)
<b>9:00AM</b>	<b>On demand</b> - Considerations for Indoor Air Quality (IAQ) as an Index of Building Performance (BOMA Toronto)
<b>10:00AM</b>	<b>10:30am</b> - Managing Resident Deliveries in Canadian Multi-Residential Buildings (Snail Lockers)
<b>11:00AM</b>	<b>11:30am</b> - Legal and Regulatory Issues Facing Building Owners and Property Managers
<b>12:00PM</b>	<b>12:30pm</b> - An Integrated Approach to Smart Buildings: How to Gain Cost Savings and Efficiencies
<b>1:00PM</b>	<b>1:30pm</b> - Our Low Carbon Future and How We Are Addressing Climate Change (Enbridge Gas)
<b>2:00PM</b>	<b>2:30pm</b> - Understanding Changes to Condominium Insurance (ACMO)
<b>3:00PM</b>	<b>3:30pm</b> - Integrated Ventilation Solutions to Significantly Improve Air Quality and Reduce Airborne Disease Transmission
<b>4:00PM</b>	<b>4:30pm</b> - Beyond COVID-19: Insights into Resident Utility Usage and the Future of Your Buildings (Wyse Meter Solutions)
<b>5:00PM</b>	<b>On demand</b> - Smart Buildings: Bridging the Gap Between Sustainability and Wellness
<b>6:00PM</b>	<b>On demand</b> - Exterior Wall Retrofit and Strategies to Counteract Climate Change (DuRock Alfacing)

### Making Sense of Sustainability in Today's Modern World (REIC)

8:30am - 9:30am

**Duration:** 9:00 AM - 10:00 AM

**Stream(s):** Sustainable Design, Environment, Energy Efficiency & Higher

**Credits:** BOMI 1

**Session Code:** A103

Join members from two of the sustainability industry's leading consulting organizations for a candid and informative session about the current status of sustainability in commercial real estate. The discussion will include how property owners and managers can keep up with the constantly evolving strategies, technologies and certifications in order to remain competitive and relevant in today's modern world.

#### Participants

**David MacDonald** - REIC Toronto Chapter, Past Chair IREM Council

**Jim Lord** - Principal Ecovert, Sustainability Consultants

**Daniel Pass** - Consultant, Quinn & Partners Inc

### Hello New World: Are You Ready for the Future of Real Estate Tech? (Yardi)

9:30am - 10:30am

**Duration:** 9:00 AM - 10:00 AM

**Stream(s):** Smart Buildings, Technologies & Innovations

**Session Code:** T504

**Credits:** BOMI 1

In the past year, the real estate sector has gained momentum in tech adoption. With the vaccine roll out in the horizon and as restrictions ease, how do you re-establish balance in your business strategy through tech? How do you properly phase in new processes and technologies without overwhelming your business? How does leadership and vision contribute to that smooth evolution? At this session, you will hear from property managers from regions across the country, speak about tech tools that will play a crucial role post pandemic. The panel will explore tech strategies for future success to ensure growth and productivity

#### Participants

**Brian Turpin** - Chief Information Officer, Greenwin

**Sam Amin** - Marketing Manager, Yardi Canada

**Sandeep Manak** - CFO, Wesgroup Properties

### Providing Owners What They Want: Leak-Free Buildings Through Performance Specifications

10:30am - 11:30am

**Duration:** 9:00 AM - 10:00 AM

**Stream(s):** Building Envelope Solutions

**Credits:** BOMI 1

**Session Code:** T205

Building owners are continually perplexed with new buildings not performing as expected. They acquire a design and construction team to build their vision, yet many times they are left with buildings that leak, lack performance or require continual maintenance from day one. As a result, lawsuits and insurance claims are a common reality in the construction process as end products fall short of owners' expectations and requirements. This session will dive into how to produce and provide performance specifications that meet the owners' expectations, maximize the success of the design and construction teams, and reduce risks for all three parties of the project team. Learn how to provide a performance specification that is clear, concise and comprehensive yet simple to achieve the desired goal.

#### Participants

**Melissa Payne** - Construction Management Specialist, Tremco

### Project Management: Agile Construction Fundamentals

11:30am - 2:30pm

**Duration:** 10:00 AM - 1:00 PM

**Stream(s):** Professional Skills, Strategy & Leadership

**Session Code:** P100

**Credits:** BOMI 1

**Credits:** 3 PDU's

#### Price:

**Early Bird (Friday, April 9):** \$99

**Regular:** \$125

With over 25 years in the industry, Kevin Aguanno has taught thousands of people how to better manage high-change projects by using techniques from Scrum, Extreme Programming, Feature-Driven Development, OpenUP and other agile methods. He has taught for several years at the University of Waterloo and the University of Toronto where he won the SCS Excellence in Teaching Award. He is a PMI-certified Project Management Professional (PMP), is certified by IBM as a Certified Executive Project Manager by the International Project Management Association (IPMA) as a Senior Project Manager (IPMA Level B). Also certified by the Scrum Alliance as a Certified ScrumMaster (CSM) and Certified Scrum Professional (CSP). He is also certified by the Project Management Association of Canada as a Certified Agile Project Manager (Cert.APM), and holds the PMI Agile-Certified Practitioner (PMI-ACP) designation from the Project Management Institute and holds the Certified Management Consultant (CMC) designation from the Canadian Association of Management Consultants (CMC-Canada). Kevin is an active member of the Project Management Institute (USA) including the Information Systems SIG, the Association for Project Management (UK), the Project Management Association of Canada where he is a founding director and the current President, the Agile Alliance, and the Scrum Alliance. He is accredited by the International Project Management Association (founded in Switzerland) as a project management competency assessor, and performs IPMA assessments for the ASAPM in the USA and the PMAC in Canada, for both of which the IPMA awarded him the honorary designation of First Assessor. In 2013, the PMAC formally recognized Kevin with its highest honor by naming him a Fellow of the Project Management Association of Canada (FPMAC) and in 2015, the UK's Association for Project Management honoured Kevin by naming him a Fellow (FAPM).

#### Participants

**Kevin Aguanno** - President, Procept Associates Ltd.

# SESSIONS

DAY 2 - 22/04/2021

PM Springfest

April 28, 2022

Metro Toronto Convention Centre, South  
Toronto, ON

## Integrated Real Estate & Facility Management: Comprehensive Approach to Managing a Tenant's Occupancy

2:30pm - 3:30pm

**Duration:** 10:30 AM - 11:30 AM

**Stream(s):** Optimizing Building Performance & Enhancing Net Asset Value

**Credits:** BOMI 1

**Session Code:** T206

The COVID-19 pandemic has placed an increased focus on what we define as the workplace. As organizations struggle to provide the ideal work environment that both address their staff's health and safety needs and meets the key business objectives of the organization, the building industry needs to adjust the way we plan, deliver and manage workplace environments. Regardless of the size of a company's physical footprint, or the number of locations within a portfolio, there are many proven methods and industry best practices that can optimize the performance of the real estate assets throughout their lifecycle and provide maximum value to the organization. This presentation is intended to demonstrate how taking an integrated management approach across all phases of your real estate occupancy will provide significant operational and economic benefits to the organization.

### Participants

**Tim Hocking** - President, HREA inc

## Ontario Fire Code Update and Enforcement: Information for Owners and Managers

3:30pm - 4:30pm

**Duration:** 12:00 PM - 1:00 PM

**Stream(s):** Legal, Regulatory & Risk Management

**Credit:** BOMI 1

**Session Code:** T207

Fire safety needs to be an important focus whether living in, managing or retrofitting a building in Ontario. This session is intended to provide a refresher on your responsibilities under the Ontario Fire Code, an update on recent amendments to the code, and critical issues relating to fire safety in buildings. Changes in federal laws have an impact on provincial laws, which is demonstrated by amendments to the Fire Code, and incidents in day-to-day operations also point out the need for change. Learn how changes, both temporary and long term, are made to address living and working in Ontario while dealing with current events.

### Participants

**Gord Yoshida** - Fire Protection Engineer, Office of the Fire Marshal and Emergency Management

## Building Facade Conditions: A Practical Evaluation Guide

4:30pm - 5:30pm

**Duration:** 12:00 PM - 1:00 PM

**Stream(s):** Building Envelope Solutions

**Credit:** BOMI 1

**Session Code:** T208

This seminar will focus on the visual inspection of building façades and provide a guide as to the impact of the various listed conditions on the building's façade stability. In this presentation, the visual symptoms will refer to common types of façade characteristics found in high and mid-rise buildings, and describe most of the typical façade problems encountered. The audience will learn how, following a visual inspection, the evaluation of a façade's condition should not only consider the visual distress symptoms. However, these symptoms should be combined with indicators from the building's structural, thermal insulation, HVAC systems, and fire protection systems as well. Join to learn how.

### Participants

**Nicholas Charlton** - Director, J.S. Held ULC

## Intelligent Buildings and COVID-19: Leverage Technology for Safer and Healthier Environments (CABA)

5:30pm - 6:30pm

**Duration:** 10:30 AM - 11:30 AM

**Stream(s):** Smart Buildings, Technologies & Innovations

**Credits:** BOMI 1

**Session Code:** A104

This session will provide actionable information on how building technologies can be leveraged to create safer, healthier, and more productive work environments in buildings during a pandemic. The new era has required us to refocus efforts in building technology, operations, and design for disease prevention and occupant health. The speaker will be discussing the contributions of leading industry experts who have provided evidence-based solutions for healthier environments.

### Participants

**Ron Zimmer** - President & CEO, Continental Automated Buildings Association

## Navigating TransformTO Net Zero and Supporting Programs to Improve Residential Building Performance (City of Toronto)

6:30pm - 7:30pm

**Duration:** 10:30 AM - 11:30 AM

**Stream(s):** Apartment & Condominium Management

**Credit:** BOMI 1

**Session Code:** T506

The City of Toronto developed its climate action strategy TransformTO to reduce local greenhouse gas (GHG) emissions and improve our health, grow our economy, and improve social equity. With existing buildings accounting for 52% of GHG emissions in Toronto, our goal is to retrofit all of them by 2050 to achieve net zero emissions. The City recognized multi-unit residential buildings as an early priority through the Tower Renewal Program as retrofitting these buildings helps preserve this aging housing stock while reducing GHG emissions. Learn about the upcoming TransformTO Net Zero strategy and what support programs are offered for residential buildings. Find out how participating in our Tower Renewal and Navigation Services programs can help you achieve the best outcome for your buildings and residents.

### Participants

**Tereza Todorova** - Community Development Officer, Tower and Neighbourhood Revitalization, City of Toronto

**Fariha Husain** - Project Manager, Tower and Neighbourhood Revitalization, City of Toronto

**Duncan MacLellan** - Project Manager, Environment and Energy, City of Toronto

**Lisa Cahill** - Toronto Water Consultant, City of Toronto

**Randy Daiter** - Vice-President Residential Properties, M&R Holdings

# SESSIONS

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## Moisture, Mould and the Building Envelope (Pinchin)

7:30pm - 8:30pm

**Duration:** 10:30 AM - 11:30 AM

**Stream(s):** Building Envelope Solutions

**Credit:** BOMI 1

**Session Code:** T505

Mould growth in buildings is both a health hazard and a liability for property managers. In addition to providing you an update on regulations and guidelines, general liabilities, and due diligence responses, this seminar will discuss common building details that contribute to the risk of water damage and mould growth. A focus on past projects and real-life examples of the process of identification of deficiencies, design, remediation, and restoration of the building will show how lessons learned can be applied to your properties.

### Participants

**Gord Rajewski** - National Practice Leader, Building Science and Sustainability, Pinchin

**David Muise** - National Practice Leader, Indoor Environmental Quality, Pinchin

## Your Roofs Could be Assets, Not Liabilities (WSP)

8:30pm - 9:30pm

**Duration:** 12:00 PM - 1:00 PM

**Stream(s):** Building Envelope Solutions

**Session Code:** T507

**Credits:** BOMI 1

For many building owners and property managers, roofs are viewed as necessary liabilities, needing ongoing maintenance and future costly replacements. What if you could salvage existing components and extend the service life of these components for the foreseeable future, incorporating sustainable concepts? Your roofs may already have such components, and therefore represent an inherent value. New roof designs can also incorporate renewable components. This presentation will address the identification of designated substances and hazardous materials on your property and discussion of the new Environmental Abatement Council of Canada (EACC) Guideline for Pre-Construction/Renovation Projects. The speakers will discuss case studies in real savings to be realized where roof system components have been salvaged in existing roof systems and how new construction could incorporate roof systems with multi-year service life, that can also act as platforms for renewable energy solar photovoltaic systems.

### Participants

**Jean-Guy Levaque** - Senior Principal, Building Sciences, WSP

**Danielle Vella** - Project Manager, Built Environment

## Importance of Digital Transformation and Proven Adoption Strategies (LetUs powered by Rentmoola)

9:30pm - 10:30pm

**Duration:** 12:00 PM - 1:00 PM

**Stream(s):** Smart Buildings, Technologies & Innovations

**Session Code:** T508

**Credit:** BOMI 1

Over the past year, property managers have been facing very different economic trends which have been accelerated by COVID. This session will address some key insights from a wide industry network. Learn how a new mindset about how to provide tenant support and flexibility with aid of operational efficiencies. The speakers will explore the digital trends heading into the post-pandemic future.

### Participants

**Dany Abul Ella** - Head of Account Management & Customer Success, Rentmoola

**Brandon Ackerman** - General Manager, Varsity Communities

**Manuele Adrian Mizzi** - Director of Property Management, North44 Properties

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11:00AM	11:30am - Project Management: Agile Construction Fundamentals
12:00PM	
1:00PM	
2:00PM	2:30pm - Integrated Real Estate & Facility Management: Comprehensive Approach to Managing a Tenant's Occupancy
3:00PM	3:30pm - Ontario Fire Code Update and Enforcement: Information for Owners and Managers
4:00PM	4:30pm - Building Facade Conditions: A Practical Evaluation Guide
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