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### The RiskMinds welcome and platform orientation

08:00 - 08:45

Explore the platform, get up to speed and start networking!

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### Chairman's opening remarks

08:45 - 08:55

### Participants

**Presenter: William Coatesworth** - Head of Enterprise Risk Management , Pension Insurance Corporation

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### Leadership briefing 2: Celebrating inclusion and diversity

08:55 - 09:25

Inspiring and empowering your people

### Participants

**Presenter: Katja Pluto** - Head of Enterprise Risk Management, Zurich Insurance Company

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### Short break

09:25 - 09:40

Inspiring and empowering your people

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### Covid-19 business transformation discussion

09:40 - 10:25

Inspiring and empowering your people

### Key themes:

- Changing behaviours
- Ethics and compliance
- Effective communication
- Conduct risk
- Educating the board
- Dealing with a tribal culture

### Participants

**Moderator: William Coatesworth** - Head of Enterprise Risk Management , Pension Insurance Corporation

**Panellist: Sarah Mazhar** - Chief Risk Officer, AXA Egypt

**Panellist: Russel Goldstein** - Chief Risk Officer, Darta Saving Life Assurance

**Panellist: Judy Faure** - General manager: Enterprise Risk Management, Old Mutual Limited

**Panellist: Michal Gur Kagan** - Chief Risk Officer, Migdal Insurance Company Ltd

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### Interactive Roundtable discussion: Diversity in the workplace

10:25 - 11:00

Inspiring and empowering your people

### Off the record sessions:

Interactive groups designed to help you answer the following questions:

What does it mean for me? What are my counterparts doing? What do my peers think?

### Participants

**Presenter: Kathrin Anne Meier** - Former Chief Risk Officer, Allianz Global Corporate & Specialty

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### Crisis Management: Care for your people first

11:00 - 11:30

Inspiring and empowering your people

The current crisis shows the limits of our traditional approach to risk management based on safety & continuity processes.

The figures from our study "Leading Through Crisis" demonstrates the need for organizations to recenter risks on people. And you, as a risk manager, how can you influence your organization toward a people centered Risk Management approach?

### Participants

**Presenter: Luz d'Ans** - Managing Director, Orise Management

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### Short break

11:30 - 11:45

Inspiring and empowering your people

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### Guest CEO Address: Turning Challenge into Opportunity

11:45 - 12:15

Inspiring and empowering your people

### Participants

**Presenter: Inga Beale** - Former CEO, Lloyd's of London

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### Q&A session

12:15 - 12:30

Inspiring and empowering your people

### Participants

**Presenter: Inga Beale** - Former CEO, Lloyd's of London

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### Q&A with Inga Beale, Former CEO, Lloyd's of London

12:30 - 13:00

Inspiring and empowering your people

### Off the record sessions:

Interactive groups designed to help you answer the following questions:

What does it mean for me? What are my counterparts doing? What do my peers think?

### Participants

**Moderator: Katja Rieger** - Founder Xponential and Board Member, Swiss Re Insurance Linked Investment Management AG

**Presenter: Inga Beale** - Former CEO, Lloyd's of London

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### Cyber briefing: Cyber Update 2020

13:00 - 13:30

Emerging risks and Customer-focussed product innovation

- Addressing affirmative/silent cyber
- A claims perspective: Where is the market heading?
- Regulatory trends

### Participants

**Presenter: Mark Camillo** - Head of Cyber, EMEA, AIG

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### Short break

13:30 - 13:45

Emerging risks and Customer-focussed product innovation

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### Climate change in insurance: risk and resilience

13:45 - 14:15

Emerging risks and Customer-focussed product innovation

How the insurance industry is adapting to climate change and the role it can play in developing resilience

### Participants

**Presenter: Thomas Wallace** - Partner, Risk Dynamics, a McKinsey company

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### Short break

14:15 - 14:30

Emerging risks and Customer-focussed product innovation

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### CRO panel: Manging climate change risk

14:30 - 15:00

Emerging risks and Customer-focussed product innovation

What impact will climate change risk have on the insurance business & how can the CRO take a leading role in the discussions?

#### Participants

**Moderator: Daisy Streatfeild** - Investor Practices Programme Director, Institutional Investors Group on Climate Change (IIGCC)

**Panellist: Giles Fairhead** - Chief Risk Officer, Pension Insurance Corporation

**Panellist: Karen Tan** - Chief Risk Officer, Reinsurance Asia and Head of Life & Health Reinsurance Risk Management Managing Director, Swiss Re

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### Interactive Roundtable discussion: Cyber risk

15:00 - 15:30

Transforming business strategy & processes

Off the record sessions:

Interactive groups designed to help you answer the following questions:

What does it mean for me? What are my counterparts doing? What do my peers think?

#### Participants

**Presenter: Mark Camillo** - Head of Cyber, EMEA, AIG

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### Mind the reputation gap; don't be exposed in a crisis

15:30 - 16:00

Transforming business strategy & processes

Everyone has a reputation gap, but the bigger it is the less likely you can protect your reputation when a crisis occurs. This engaging and thought-provoking session looks at how to identify and fill your reputation gap and be better prepared when the worst happens.

#### Participants

**Presenter: Gavin Megaw** - Managing Director, Corporate and Band, Hanover Communications

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### Short break

16:00 - 16:15

Transforming business strategy & processes

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### Board and C-Suite - balancing support and oversight for better operational excellence, risk management and risk culture

16:15 - 16:45

Transforming business strategy & processes

How can we build operational excellence into the traditional insurance business model?

Improving efficiencies in processes and demonstrating a proactive and re-active approach across the board

#### Participants

**Panellist: Hila Conforti** - Board Member, Risk Committee Chair, Phoenix Insurance

**Panellist: Katja Rieger** - Founder Xponential and Board Member, Swiss Re Insurance Linked Investment Management AG

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### Short break

16:45 - 17:00

Transforming business strategy & processes

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### Business transformation discussion

17:00 - 17:45

Transforming business strategy & processes

Key themes:

- New ways of working
- Structuring the business for a digital era
- Managing emerging risks: Is our business model fit for purpose still?
- ERM & risk integration
- Improving efficiencies
- Operational resilience
- Risk measurement and reporting

#### Participants

**Panellist: Sebastian Rath** - Principal Risk Officer, NN Group

**Panellist: Violeta Cadosch** - Head P&C Ops & Consulting, Swiss RE

**Panellist: Thabile Nyaba** - Chief Risk Officer, Old Mutual Insure

**Moderator: Katja Rieger** - Founder Xponential and Board Member, Swiss Re Insurance Linked Investment Management AG

**Panellist: Nick Silitch** - Senior Vice President and Chief Risk Officer, Prudential Financial

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### Interactive Hang Out session on Leadership

17:45 - 18:15

Transforming business strategy & processes

Off the record sessions:

Interactive groups designed to help you answer the following questions:

What does it mean for me? What are my counterparts doing? What do my peers think?

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### End of conference

18:15 - 18:20

# SCHEDULE

FUTURE FOR INSURANCE LEADERSHIP FORUM - 08/12/2020

RiskMinds Insurance

8 - 10 December 2020  
Online Virtual Conference  
Central European Time (GET)

TIME	EMERGING RISKS AND CUSTOMER-FOCUSED PRODUCT INNOVATION	INSPIRING AND EMPOWERING YOUR PEOPLE	TRANSFORMING BUSINESS STRATEGY & PROCESSES
<b>08:00</b>	<p><b>08:00</b> - The RiskMinds welcome and platform orientation</p> <p><b>08:45</b> - Chairman's opening remarks</p>	<p><b>08:00</b> - The RiskMinds welcome and platform orientation</p> <p><b>08:45</b> - Chairman's opening remarks</p> <p><b>08:55</b> - Leadership briefing 2: Celebrating inclusion and diversity</p>	<p><b>08:00</b> - The RiskMinds welcome and platform orientation</p> <p><b>08:45</b> - Chairman's opening remarks</p>
<b>09:00</b>		<p><b>09:25</b> - Short break</p> <p><b>09:40</b> - Covid-19 business transformation discussion</p>	
<b>10:00</b>		<p><b>10:25</b> - Interactive Roundtable discussion: Diversity in the workplace</p>	
<b>11:00</b>		<p><b>11:00</b> - Crisis Management: Care for your people first</p> <p><b>11:30</b> - Short break</p> <p><b>11:45</b> - Guest CEO Address: Turning Challenge into Opportunity</p>	
<b>12:00</b>		<p><b>12:15</b> - Q&amp;A session</p> <p><b>12:30</b> - Q&amp;A with Inga Beale, Former CEO, Lloyd's of London</p>	
<b>13:00</b>	<p><b>13:00</b> - Cyber briefing: Cyber Update 2020</p> <p><b>13:30</b> - Short break</p> <p><b>13:45</b> - Climate change in insurance: risk and resilience</p>		
<b>14:00</b>	<p><b>14:15</b> - Short break</p> <p><b>14:30</b> - CRO panel: Managing climate change risk</p>		
<b>15:00</b>			<p><b>15:00</b> - Interactive Roundtable discussion: Cyber risk</p> <p><b>15:30</b> - Mind the reputation gap; don't be exposed in a crisis</p>
<b>16:00</b>			<p><b>16:00</b> - Short break</p> <p><b>16:15</b> - Board and C-Suite - balancing support and oversight for better operational excellence, risk management and risk culture</p> <p><b>16:45</b> - Short break</p>
<b>17:00</b>			<p><b>17:00</b> - Business transformation discussion</p> <p><b>17:45</b> - Interactive Hang Out session on Leadership</p>
<b>18:00</b>	<p><b>18:15</b> - End of conference</p>	<p><b>18:15</b> - End of conference</p>	<p><b>18:15</b> - End of conference</p>

### The RiskMinds welcome and platform orientation

08:00 - 08:30

Explore the platform, get up to speed and start networking!

### Chairman opening remarks

08:30 - 08:45

Navigating uncertain market conditions & growing environmental concerns

### Participants

**Presenter: Roger Dix** - Chief Risk Officer, Wesleyan Assurance Society

### Environment & climate change briefing

08:45 - 09:15

Navigating uncertain market conditions & growing environmental concerns

With climate change increasingly dominating headlines, what does this mean for the Insurance Industry?

Hear from Dr Swenja Surminski, Head of Adaptation Research at London School of Economics and Political Science who will give an update on where we are and where we are heading.

Explore how increased pressure is being placed on ethical considerations and how organisations are addressing customer expectations, looking at sustainable investment and claims.

### Participants

**Presenter: Swenja Surminski** - Head of Adaptation Research, Grantham Research Institute on Climate Change and the Environment, London School of Economics and Political Science (LSE)

### Short break

09:15 - 09:30

Navigating uncertain market conditions & growing environmental concerns

### Leadership panel: How will the financial world be instrumental in the new ESG driven world?

09:30 - 10:15

Navigating uncertain market conditions & growing environmental concerns

- Are the regulations enough to motivate a real change in society? What are the constraints and how do we overcome this?
- What role should the financial players and insurance companies play to trigger the required momentum and for which benefits / incentives?
- What data is available to support an ESG rating and how can we ensure that the methodologies allow for required transparency, reliability, comparability and independence?

### Participants

**Moderator: Dominique Bourrat Dehin** - Board Member and President of the Board Risk Committee, AG Insurance

**Panellist: Karel Van Hulle** - KU Leuven, Goethe University Frankfurt and Former Head of Insurance and Pensions, European Commission

**Panellist: Constance Chalchat** - Head of Company's Engagement – CIB, BNP Paribas

**Panellist: Christopher Schwalm** - Associate Scientist and Risk Program Director, Woods Hole Research Center

### Short break

10:15 - 10:30

Navigating uncertain market conditions & growing environmental concerns

### Responsible investment has gained increasing momentum in the global insurance industry

10:30 - 11:00

Navigating uncertain market conditions & growing environmental concerns

- What are the latest responsible investment trends at a systemic, portfolio- and asset class level?
- Why are these relevant for global investors in general?
- How can insurers harness the opportunities of responsible investment strategies?

### Participants

**Presenter: Marie Luchet** - Director of Continental Europe, Signatories Relations, Relations at the Principles for Responsible Investment – UN-PRI

### Interactive Roundtable discussion: Conduct & Governance

11:00 - 11:30

Off the record sessions:

Interactive groups designed to help you answer the following questions:

What does it mean for me? What are my counterparts doing? What do my peers think?

### Participants

**Presenter: Russel Goldstein** - Chief Risk Officer, Darta Saving Life Assurance

### Operational resilience – capturing the value

11:30 - 12:10

Operational risk and business resilience

- Why is operational resilience a necessary focus area now?
- How are UK government and regulators approaching resilience?
- What's the current Insurance industry picture?
- What does good practice look like?
- How can firms approach resilience in a practical, pragmatic way that adds value?

### Participants

**Presenter: Justin Elks** - Managing Director, Crowe

**Presenter: Kian Wong** - Chief Risk Officer, British Gas Insurance

### Short break

12:10 - 12:25

Operational risk and business resilience

### CRO panel: How can we demonstrate we are a resilient business?

12:25 - 13:00

Operational risk and business resilience

What should best practice in operational resilience look like and how can the CRO lead the charge?

Operational resilience is big news for the insurance industry with an increasing emphasis on how operational processes need to be more cost-effective whilst improving efficiency and speed.

As regulators are beginning to pay closer attention to this, challenges on having a unified approach in these processes are a key discussion point. CROs are increasing looking more at agile working, lean processes, risk reporting and strengthening the 1st and 2nd line of defence.

#### Participants

**Panellist: Stephen Wilcox** - Chief Risk Officer, Pension Protection Fund

**Panellist: Renata Radlinska** - Chief Risk Officer, MetLife Poland and Ukraine

**Moderator: Daniel Bruce** - Partner, Crowe

**Panellist: Andreas Märkert** - Group Chief Risk Officer, Hannover RE

**Panellist: Feryal Nadeem** - Chief Risk Officer, Utmost Life and Pensions

### Interactive Roundtable discussion: Covid-19 – is it time to rethink what the Risk function does?

13:00 - 13:30

Off the record sessions:

Interactive groups designed to help you answer the following questions:

What does it mean for me? What are my counterparts doing? What do my peers think?

#### Participants

**Presenter: Philippa Herz** - Chief Risk Officer, OneFamily

### Taking into account non-traditional risk-drivers – a holistic 'climate change' approach

13:30 - 14:00

Emerging risks & operational resilience

- What are the main drivers of your company's long-term sustainable economic capital generation?
- What are the main risks and factors that diminish that ability?

#### Participants

**Presenter: Tessa Kuijl** - Senior Specialist, Ortec Finance

### Short break

14:00 - 14:15

Emerging risks & operational resilience

### In conversation with: Ethics and compliance; A key component in the risk management agenda

14:15 - 14:45

Emerging risks & operational resilience

How do we conduct ourselves correctly and actively promote ethical behaviours in a changing marketplace?

#### Participants

**Presenter: Philippa Herz** - Chief Risk Officer, OneFamily

**Presenter: Suzanne Harrop-Allin** - Chief Risk Officer, Sasria SOC Limited

**Moderator: Roger Dix** - Chief Risk Officer, Wesleyan Assurance Society

### Short break

14:45 - 15:00

Emerging risks & operational resilience

### Insurance based investment products (IBIPs): focus on some product features and transparency

15:00 - 15:30

Emerging risks & operational resilience

In this session, we will draw some conclusion after having scrutinized a number of PRIIPs KIDs for IBIPs. We will also deal with the communication challenges for with profit insurance products in a low rate interest environment and focus on the need to design IBIPs with transparent and understandable product features.

#### Participants

**Presenter: Henk Becquaert** - Member Of Management Committee, Belgian FSMA

### Interactive Roundtable discussion: Operational resilience

15:30 - 16:00

Off the record sessions:

Interactive groups designed to help you answer the following questions:

What does it mean for me? What are my counterparts doing? What do my peers think?

### Controlling and understanding AI and ML models from a governance and validation perspective?

16:00 - 16:30

Technology risk and cyber security

#### Participants

**Presenter: Bart Rikkert** - Risk Officer Model validation, Aegon

### Short break

16:30 - 16:45

Technology risk and cyber security

### Digital bank heists

16:45 - 17:15

Technology risk and cyber security

Concrete examples of scams and cyber-attacks to modern day tools that are capable of detecting possible digital bank heists in real-time

#### Participants

**Presenter: George Proorocu** - Chapter Lead, Cybersecurity & Fraud, ING

**Presenter: Giuseppe Polito** - Senior OPS Engineer, Cybersecurity & Fraud

### Interactive Hang Out discussion: ESG

17:15 - 18:15

Cocktails and conversations

Off the record sessions:

Interactive groups designed to help you answer the following questions:

What does it mean for me? What are my counterparts doing? What do my peers think?

### End of RiskMinds Insurance Main Conference Day 1

18:15 - 18:20

# SCHEDULE

MAIN CONFERENCE DAY 1: EMERGING RISKS & ACHIEVING BUSINESS RESILIENCE - 09/12/2020

RiskMinds Insurance

8 - 10 December 2020  
Online Virtual Conference  
Central European Time (CET)

TIME	EMERGING RISKS & OPERATIONAL RESILIENCE	NAVIGATING UNCERTAIN MARKET CONDITIONS & GROWING ENVIRONMENTAL CONCERNS	OPERATIONAL RISK AND BUSINESS RESILIENCE	TECHNOLOGY RISK AND CYBER SECURITY
08:00	08:00 - The RiskMinds welcome and platform orientation	08:00 - The RiskMinds welcome and platform orientation 08:30 - Chairman opening remarks 08:45 - Environment & climate change briefing	08:00 - The RiskMinds welcome and platform orientation	08:00 - The RiskMinds welcome and platform orientation
09:00		09:15 - Short break 09:30 - Leadership panel: How will the financial world be instrumental in the new ESG driven world?		
10:00		10:15 - Short break 10:30 - Responsible investment has gained increasing momentum in the global insurance industry		
11:00	11:00 - Interactive Roundtable discussion: Conduct & Governance	11:00 - Interactive Roundtable discussion: Conduct & Governance	11:00 - Interactive Roundtable discussion: Conduct & Governance 11:30 - Operational resilience – capturing the value	11:00 - Interactive Roundtable discussion: Conduct & Governance
12:00			12:10 - Short break 12:25 - CRO panel: How can we demonstrate we are a resilient business?	
13:00	13:00 - Interactive Roundtable discussion: Covid-19 – is it time to rethink what the Risk function does? 13:30 - Taking into account non-traditional risk-drivers – a holistic 'climate change' approach	13:00 - Interactive Roundtable discussion: Covid-19 – is it time to rethink what the Risk function does?	13:00 - Interactive Roundtable discussion: Covid-19 – is it time to rethink what the Risk function does?	13:00 - Interactive Roundtable discussion: Covid-19 – is it time to rethink what the Risk function does?

# SCHEDULE

MAIN CONFERENCE DAY 1: EMERGING RISKS & ACHIEVING BUSINESS RESILIENCE - 09/12/2020

RiskMinds Insurance

8 - 10 December 2020  
Online Virtual Conference  
Central European Time (CET)

TIME	EMERGING RISKS & OPERATIONAL RESILIENCE	NAVIGATING UNCERTAIN MARKET CONDITIONS & GROWING ENVIRONMENTAL CONCERNS	OPERATIONAL RISK AND BUSINESS RESILIENCE	TECHNOLOGY RISK AND CYBER SECURITY
14:00	<p>14:00 - Short break</p> <p>14:15 - In conversation with: Ethics and compliance; A key component in the risk management agenda</p> <p>14:45 - Short break</p>			
15:00	<p>15:00 - Insurance based investment products (IBIPs): focus on some product features and transparency</p> <p>15:30 - Interactive Roundtable discussion: Operational resilience</p>	<p>15:30 - Interactive Roundtable discussion: Operational resilience</p>	<p>15:30 - Interactive Roundtable discussion: Operational resilience</p>	<p>15:30 - Interactive Roundtable discussion: Operational resilience</p>
16:00				<p>16:00 - Controlling and understanding AI and ML models from a governance and validation perspective?</p> <p>16:30 - Short break</p> <p>16:45 - Digital bank heists</p>
17:00	<p>17:15 - Interactive Hang Out discussion: ESG</p>	<p>17:15 - Interactive Hang Out discussion: ESG</p>	<p>17:15 - Interactive Hang Out discussion: ESG</p>	<p>17:15 - Interactive Hang Out discussion: ESG</p>
18:00	<p>18:15 - End of RiskMinds Insurance Main Conference Day 1</p>	<p>18:15 - End of RiskMinds Insurance Main Conference Day 1</p>	<p>18:15 - End of RiskMinds Insurance Main Conference Day 1</p>	<p>18:15 - End of RiskMinds Insurance Main Conference Day 1</p>

### Registration & coffee

08:30 - 08:50

### Chairman's opening remarks

08:50 - 09:00

Forward thinking investment strategies

### Participants

**Moderator: Vinaya Sharma** - Actuary & MD, Quantitative Risk Management, Inc.

### De-risking diversity in an ESG agenda – why it matters more and more to investors?

09:00 - 09:30

Forward thinking investment strategies

What areas of diversity are central to a powerful and compelling ESG investment proposition?

Shifting workforce demographics – the seismic strategic shifts needed in rapidly changing landscapes

The profitability and risk link – the most untapped area of strategic leadership opportunity for CRO's

### Participants

**Presenter: Fiona McKay** - Global Leadership & Transformation Strategist, Lightbulb Leadership Solutions

### Short break

09:30 - 09:45

Forward thinking investment strategies

### Using AI to Manage Actuarial Risk Through the Capital Markets

09:45 - 10:15

Forward thinking investment strategies

- How insurers can benefit from AI-based risk modelling
- Utilizing AI to model and transfer risk to the capital markets, for efficient and affordable risk management
- Innovative methods to limit risk exposure and improve solvency ratios

### Participants

**Presenter: Yaniv Bertele** - CEO & Co-Founder, Vesttoo

### In the boardroom discussion: Capital management challenges post COVID

10:15 - 10:45

Off the record sessions:

Interactive groups designed to help you answer the following questions:

What does it mean for me? What are my counterparts doing? What do my peers think?

### Participants

**Presenter: Dominic Rau** - Head Risk Governance & Steering | Group Risk Management, Swiss Re

### Regulatory Briefing: Insurance Distribution Directive Implementation Guidance

10:45 - 11:15

Meeting evolving regulatory requirements

What standards have already been set?

What response is expected from the insurance industry now?

### Participants

**Presenter: Karel Van Hulle** - KU Leuven, Goethe University Frankfurt and Former Head of Insurance and Pensions, European Commission

### Regulatory discussion: Solvency II Review

11:15 - 11:45

Meeting evolving regulatory requirements

Are you on track to meet the necessary review requirements for 2020?

### Participants

**Presenter: Karel Van Hulle** - KU Leuven, Goethe University Frankfurt and Former Head of Insurance and Pensions, European Commission

**Presenter: Lauri Saraste** - ALM Director, LocalTapiola Insurance Group

### Short break

11:45 - 12:00

Meeting evolving regulatory requirements

### Enhancing Liquidity Risk Practices In Uncertain Times

12:00 - 12:30

Meeting evolving regulatory requirements

### Participants

**Presenter: Aaron Sanders** - Practice Lead, Liquidity Risk Management, Quantitative Risk Management, Inc.

### Roundtable discussion: Investment & Capital Management issues and mitigating actions within the current velocity of market changes

12:30 - 13:00

### Participants

**Presenter: Aymeric Kalife** - CEO & Associate Professor, iDigital Partners and Paris Dauphine University

### CRO panel Recession readiness

13:00 - 13:30

Effective capital management

How can the CRO proactively prepare for tough times ahead?

### Participants

**Panellist: Christian Dahmen** - Chief Risk Officer and Member of the Board of Management, NewRe

**Panellist: Keyan Shahdi** - SVP & CRO, SCOR Global P&C Americas

**Panellist: Yaron Ganot** - Chief Risk Officer, Ayalon Insurance Ltd.

### Short break

13:30 - 13:45

Effective capital management

### Potential future with COVID-19

13:45 - 14:15

Effective capital management

- Latest trends
- Potential evolution in the short and medium terms
- Potential impacts on longevity, morbidity, operational and mortality risks and liabilities

### Participants

**Presenter: Joseph Lu** - Longevity Science Director, Legal & General

### Short break

14:15 - 14:30

Effective capital management



### Liquidity risk management and stress testing frameworks

14:30 - 15:00

Effective capital management

How can we anticipate and effectively manage the downside risks?

What is the value of long-term cross-border commitments?

#### Participants

**Presenter: Andrew Bailey** - Director of Financial Risk, Just Group plc.

### Short break

15:00 - 15:15

Effective capital management

### Market instability and the economic outlook for insurers

15:15 - 15:45

Effective capital management

How can we drive change to survive and operate in a negative rate environment?

- investments

- products

New partnerships and techniques: Are these really the key to survival?

- data science

- FinTech & InsurTech

#### Participants

**Presenter: Erik Vynckier** - Board member and Lay Chair (RTL), Foresters Friendly Society and Institute & Faculty Actuaries

### The future of insurance products: What will determine price?

15:45 - 16:15

Effective capital management

As price comparison sites are used more widely, competition in the insurance industry increases. To keep-up, many organisations are experimenting with real-time pricing and the use of machine learning algorithms to improve the estimation of risk and customer price sensitivity, but how will that change the industry?

#### Participants

**Moderator: Roger Dix** - Chief Risk Officer, Wesleyan Assurance Society

**Panellist: Ketil Kristensen** - Senior Advisor Insurance Sector, SAS Institute

**Panellist: Thabile Nyaba** - Chief Risk Officer, Old Mutual Insure

**Panellist: Joseph Lu** - Longevity Science Director, Legal & General

### Digital Advice – Solving Problems but Creating Risks?

16:15 - 16:45

Effective capital management

A case study: Discover how Just Group is developing digital advice for the UK retirement market  
Understand the new risks that digital advice brings

#### Participants

**Presenter: Alex Duncan** - Group Chief Risk Officer, Just Group plc.

### Short break

16:45 - 17:00

Effective capital management

### Longevity Risk and Covid-19: Why pension schemes should stay the course toward a lower-risk future

17:00 - 17:30

Effective capital management

A deep-dive into new research that addresses three important questions:

• How is Covid-19 impacting mortality among elderly populations?

• Will Covid-19 change the way actuaries measure liabilities?

• How is the current crisis impacting pension funds and the market for pension risk transfer?

#### Participants

**Presenter: Amy Kessler** - Senior Vice President, Head of International Reinsurance, The Prudential Insurance Company of America

### Short break

17:30 - 17:45

Effective capital management

### Panel discussion - Business as usual: What types of products should we be selling in a negative rate environment?

17:45 - 18:30

Effective capital management

As our products get monetised, how do we keep innovating?

How can we better take advantage of re-insurance solutions?

#### Participants

**Moderator: Alan Rae** - Member of Council and Management Board, Institute & Faculty of Actuaries

**Panellist: Amy Kessler** - Senior Vice President, Head of International Reinsurance, The Prudential Insurance Company of America

**Panellist: Aymeric Kalife** - CEO & Associate Professor, iDigital Partners and Paris Dauphine University

**Panellist: Joseph Lu** - Longevity Science Director, Legal & General

### End of RiskMinds Insurance 2020

18:30 - 18:35

# SCHEDULE

MAIN CONFERENCE DAY 2: INVESTMENT OPPORTUNITIES & CAPITAL MANAGEMENT - 10/12/2020

RiskMinds  
Insurance

8 - 10 December 2020  
Online Virtual Conference  
Central European Time  
(CET)

TIME	EFFECTIVE CAPITAL MANAGEMENT	FORWARD THINKING INVESTMENT STRATEGIES	MEETING EVOLVING REGULATORY REQUIREMENTS
<b>08:00</b>	<b>08:30</b> - Registration & coffee	<b>08:30</b> - Registration & coffee <b>08:50</b> - Chairman's opening remarks	<b>08:30</b> - Registration & coffee
<b>09:00</b>		<b>09:00</b> - De-risking diversity in an ESG agenda – why it matters more and more to investors? <b>09:30</b> - Short break <b>09:45</b> - Using AI to Manage Actuarial Risk Through the Capital Markets	
<b>10:00</b>	<b>10:15</b> - In the boardroom discussion: Capital management challenges post COVID	<b>10:15</b> - In the boardroom discussion: Capital management challenges post COVID	<b>10:15</b> - In the boardroom discussion: Capital management challenges post COVID <b>10:45</b> - Regulatory Briefing: Insurance Distribution Directive Implementation Guidance
<b>11:00</b>			<b>11:15</b> - Regulatory discussion: Solvency II Review <b>11:45</b> - Short break
<b>12:00</b>	<b>12:30</b> - Roundtable discussion: Investment & Capital Management issues and mitigating actions within the current velocity of market changes	<b>12:30</b> - Roundtable discussion: Investment & Capital Management issues and mitigating actions within the current velocity of market changes	<b>12:00</b> - Enhancing Liquidity Risk Practices In Uncertain Times <b>12:30</b> - Roundtable discussion: Investment & Capital Management issues and mitigating actions within the current velocity of market changes
<b>13:00</b>	<b>13:00</b> - CRO panel Recession readiness <b>13:30</b> - Short break <b>13:45</b> - Potential future with COVID-19		
<b>14:00</b>	<b>14:15</b> - Short break <b>14:30</b> - Liquidity risk management and stress testing frameworks		
<b>15:00</b>	<b>15:00</b> - Short break <b>15:15</b> - Market instability and the economic outlook for insurers <b>15:45</b> - The future of insurance products: What will determine price?		
<b>16:00</b>	<b>16:15</b> - Digital Advice – Solving Problems but Creating Risks? <b>16:45</b> - Short break		

# SCHEDULE

MAIN CONFERENCE DAY 2: INVESTMENT OPPORTUNITIES & CAPITAL MANAGEMENT - 10/12/2020

RiskMinds  
Insurance

8 - 10 December 2020  
Online Virtual Conference  
Central European Time  
(CET)

<b>TIME</b>	<b>EFFECTIVE CAPITAL MANAGEMENT</b>	<b>FORWARD THINKING INVESTMENT STRATEGIES</b>	<b>MEETING EVOLVING REGULATORY REQUIREMENTS</b>
<b>17:00</b>	<p><b>17:00</b> - Longevity Risk and Covid-19: Why pension schemes should stay the course toward a lower-risk future</p> <p><b>17:30</b> - Short break</p> <p><b>17:45</b> - Panel discussion - Business as usual: What types of products should we be selling in a negative rate environment?</p>		
<b>18:00</b>	<p><b>18:30</b> - End of RiskMinds Insurance 2020</p>	<p><b>18:30</b> - End of RiskMinds Insurance 2020</p>	<p><b>18:30</b> - End of RiskMinds Insurance 2020</p>