



WILD DUNES RESORT SHIPPING AND FREIGHT DELIVERY FORM

Completed Form must be sent to:

CHSDH-Operators@hyatt.com

AND

CHSDH-CSM@destinationhotels.com

Questions, please call: 843.886.6000

Shipping label to contain the below information;

SHIPPING ADDRESS:
Wild Dunes Resort
5757 Palm Blvd
Isle of Palms, SC 29451
Hold For: <i>Client Name + Event Planning Manager Name</i>
Group/conference name:
Group/conference start date:

Carrier (UPS, Fed Ex, Etc.)	Total Number of Boxes	Tracking Number	Price	Total

Packages should not arrive more than 72 hours prior to group start date. All items arriving more than 72 hours prior to your arrival will incur a \$10.00 per item, per day storage fee. All guests expecting shipments need to have their tracking numbers available to reference.

The maximum weight for **packages** received is 100 pounds, anything above that will be considered **freight**.

PACKAGE FEES:

- 1-5 packages complimentary
- 6-10 packages \$25.00 handling fee
- 11-20 packages \$50.00 handling fee
- 21-50 Packages \$100.00 handling fee
- 51 & above \$150.00 handling fee



FREIGHT

Freight company schedules are required for delivery to the Resort and a detailed Trucking schedule is required for multiple vehicles and deliveries.

All pallet or freight items will be assessed a handling fee of \$300.00. Additionally, there is a \$35.00 gate entrance fee charged per entry to the resort for freight companies. Wild Dunes Resort does not schedule freight delivery or pickup; it is the sole responsibility of the person arranging freight delivery or pickup. Trucks should not be more than 50ft long, and all trucks should have a Lift Gate/Ramp.

Drivers must have their own pallet jack or dolly. Delivered Freight items are not stored in a locked or secured facility, it is the senders' responsibility to determine a recipient from their party for the delivery, to break apart the pallet and to delivered the items to the final destination within Wild Dunes Resort.

Trucks are not able to remain in the loading/unloading zone for the duration of the program, alternate storage solution needs to be determined by the group representative.

Delivery Rules and Regulations

No idling engines, head lights must be turned off, all debris must be collected and disposed of or removed – area to be left as it was found, load in after 8am and load out before 10pm Monday through Friday, unless otherwise approved by the appropriate Wild Dunes Resort manager.

At all times, be mindful of and respectful to surrounding community.

SIGNATURE FOR FREIGHT:

CONTACT/SIGNEE:
FREIGHT COMPANY NAME:
TELEPHONE:
EMAIL:
ON SITE CONTACT:
CELL NUMBER:
DATE:
EVENT NAME:
SIGNATURE: